

PROVIDER NOTICE:
Provider Manual Revision

*Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.*

Provider Notice

Excessive Heat Warning

Date: August 27, 2009

Notice number: 83

In accordance with ADHS/DBHS guidelines, providers are required to comply with the updated policies and procedures presented in provider notices. Where applicable, this information is incorporated into the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition. The full provider manual and provider notices are available at the [For Providers](#) area of Magellan's Web site, www.MagellanofAZ.com.

The Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) has notified Magellan Health Services of Arizona of the National Weather Service's (NWS) **issuance of an excessive heat warning for Maricopa County until 8 p.m., Friday, August 28, 2009**. Click [HERE](#) to view the NWS weather message. The heat warning is issued when a life-threatening heat emergency exist or is imminent. In addition to the excessive heat warning, the NWS has also issued a hazardous weather outlook for portions of Maricopa County until tonight August 27. The NWS has issued the hazardous weather outlook for Maricopa County due to the threat of thunderstorms, which may cause strong winds and blowing dust. To view the NWS hazardous weather outlook, please click [HERE](#).

In response to the notice, please have outreach staff assist homeless recipients in obtaining water, hats, sunscreen, shade and shelter due to the excessive heat and hazardous weather. In addition, please implement the following activities as needed:

- Initiate outreach efforts and utilize available clinic staff to assist with communication and welfare checks for at-risk recipients who may be at risk of severe health impacts due to extreme heat
- Advise area hospitals of the excessive heat warning and urge them to consider the extreme weather conditions when discharging recipients
- Document all actions taken regarding outreach and contact (e.g. checking thermostats during home visits)

The Maricopa Association of Governments has set up a series of water hydration stations and refuge locations throughout Maricopa County. Please click [HERE](#) to access a printable

map with those locations for the recipients you serve.

For additional resources, please click [HERE](#) to access Magellan of Arizona's 2009 Heat Plan. You may also refer to the Magellan of Arizona Web site at www.MagellanofAZ.com (Programs and Services tab, Heat Plan) for more information.

If you have questions about this communication, please contact the Sarah Maloney, at (602) 652-5930 or at SMaloney@MagellanHealth.com.

