



Magellan of Arizona Regional Behavioral Health Administration for Maricopa County

Governance Board Minutes of August 19, 2009

PRESENT:

<p><u>Community Members of Governance Board:</u> Sue Davis – Board Co-Chair Vice President, Emerita, NAMI - Family Member at Large Representative Kathryn Ayotte Adult Recipient Representative Frank Scarpati CEO, Community Bridges - CEO Adult Provider Representative Karen McLaughlin Family Member of Child Recipient Representative John Romero CEO, People of Color Network (PNO) - CEO Children Provider Representative Joe Prawdzik CIT Consultants LLC - Community Member at Large Representative</p>	<p><u>Magellan Members of Governance Board:</u> Richard Clarke PhD. – Board Co-Chair Chief Executive Officer, Maricopa County RBHA Jeff Boldizar Deputy Chief Executive Officer, Maricopa County RBHA Dr. Michael Brennan Chief Medical Officer, Maricopa County RBHA Jim Stringham Chief Operations Officer, Maricopa County RBHA Shawn Thiele Chief of Children and Youth Services Officer, Maricopa County RBHA David Covington Chief of Adult Services System, Maricopa RBHA</p>
<p><u>Staff to Governance Board</u> Lynette Tolliver – Governance Board Administrator</p>	
<p><u>ABSENT:</u> Board Consultant Charles Curie - Principal, The Curie Group</p>	

IN SESSION: 10:00 a.m.

Board Minutes Submitted for July 15, 2009 Meeting:

A motion was submitted to the Board to approve July 15, 2009 minutes. The Board unanimously passed the minutes.

Board Announcement

- **Introduction of New Board Members.** The board announced they have appointed three new members: Karen McLaughlin representing the Family Member of a Child Recipient Representative; John Romero representing the CEO of a Children’s Agency Representative; and Joe Prawdzik the Community at Large Representative.

MAGELLAN UPDATES

Magellan of AZ Updates

Richard Clarke provided an update to the board:

- **Introduction of the new Chief Financial Officer.** Magellan introduced Brian Karr as their new Chief Financial Officer for Magellan of Arizona. Brian Karr’s background is in managed care, health care information technology services, and provider services. Magellan welcomes Brian Karr as a great addition to the Magellan Team.
- **Native American Community Development Project.** Magellan provided a presentation to the board.
 - Magellan has been working with the six tribes that they provide services for directly. Magellan was alarmed to find that in some cases tribal government was not providing services in Indian Country and no agreements were in effect between the RBHA and the tribes. Magellan has taken a personal interest in this issue. Magellan’s CEO and Magellan’s Tribal Liaison have met for negotiations with all tribes and the tribal councils, as well as with their Chiefs. Magellan’s goal is to change the tribal nation’s perception of the RBHA’s purpose, role, and commitment regarding tribal issues.
 - Magellan looked over the barriers and established goals to provide services to the tribes. The first goal is to establish a relationship between the RBHA and Maricopa Tribes. Magellan meets monthly with the Tribal Leaders to raise the involvement with the Tribes and work together to develop change. Magellan is also developing relationships with Indian Health Services (IHS).
 - Maricopa County has the largest Urban Indian population in the nation with over 100,000 Native Americans living in Maricopa County, 60,000 of which reside in the Phoenix Metropolitan area. Forty-eight percent of the 60,000 are enrolled in the Arizona Health Care Cost Containment System

(AHCCCS), and 58% of those AHCCCS members reside on reservations, 28% of them in Maricopa County.

- PL 93-638, The Indian Self-Determination Act, established federally funded reservation-based “638” service programs wherein the tribes allocate the funding for their reservation, a true “Self Governance” model.
- Tribal Development - Magellan discussed past barriers and what Tribal interests are. Magellan received a Letter of Permission authorizing the RBHA Network to provide services. The Tribal Nations of Tohono O’odham and Fort McDowell Yavapai chose EMPACT-SPC as their provider. EMPACT worked through all the contract agreement that did not work thus opening the door to work with the Tribes to develop their own tribal Crisis Procedures.
- Tribal Relations Strategic Team vision is bringing systems of care to improve the development, accessibility, and delivery of behavioral health services for Native Americans.
- **Magellan of AZ Update.** Magellan has been reviewing issues connected to suicides in the 19 to 32-age range. Magellan took note of this issue and came up with four initiative projects.
 - **The Health and Wellness Life Expectancy Initiative.** The national SMI life expectancy is 60 years of age, 20 years younger than the average national American citizen. The life expectancy for SMI in Maricopa County is 48 years of age. Magellan is organizing an initiative to impact life expectancy. Dr. Michael Brennan will be the executive leader for the project. A steering committee will be put together to create strategic plans together.
 - **The Suicide Prevention Initiative.** These initiatives are lead by David Covington and Shawn Thiele. They will be working to change the trajectory of suicides by building the knowledge and skills needed to discuss a person’s suicidal adulation. The goal is to decrease suicide attempts from happening. Magellan is looking into developing a strong peer and family support system with a community integration component and training.
 - **The Proactive and Reactive Crisis Planning.** This initiative will look into the technology used to help people with addictive cravings and attempt to put it to use in behavioral health. Magellan is focusing on identifying triggers that put people into crisis and develop proactive crisis plans on how to prevent triggers from happening.
 - **The Study of Case Management Models.** Magellan conducted a study on eight Case Management (CM) Models and believes Maricopa is currently using the least effective model, the Care Coordination CM Model. The most effective is the Clinical Care CM Model. Magellan is committed to moving the system over to this model with the understanding of the amount of time it would take to change to this model. David Covington and Shawn Thiele will lead this initiative as it will affect both the adult and children’s populations.
- **Recent and Upcoming Community Events:**
 - 8/11/09: Magellan presented a workshop at the Renaissance Hotel for the Family Self Sufficiency Conference. The target audiences were social workers, self sufficiency specialists, and the national housing association redevelopment officers.
 - 8/24/09: Magellan will engage in a fair at the Cactus High School to educate children and parents about the RBHA and its programs and services.
 - 8/26/09: Magellan will be at the monthly Family Involvement Center meeting. People are encouraged to attend.
 - Magellan will give a presentation at Banner Thunderbird Hospital for hospital staff, social workers, and case managers regarding the RBHA and coordination of care.
 - 9/2/09: Magellan will hold the Adult System of Care meeting. People are encouraged to attend.
 - 9/5/09: Magellan will hold a fair at the 1st Institutional Baptist Church to interact with school workers, social workers, counselors, school nurses, and the general population.
 - 9/9/09: Magellan will give a presentation for the Alhambra School District.
 - 9/11/09: Magellan will give a presentation and participate in a fair for the Boys & Girls Club.
 - 9/12/09: Magellan will be working with the Arizona Coalition for Tomorrow Health fair.
 - 9/25/09: Magellan staff and some board members announced their intentions to attend the St. Luke’s Health Initiative “R” Word conference.
 - 8/29/09 from 9 to 4: The first Youth organized and Youth sponsored event focusing on Youth Leadership will be held.

ACTION: The board will receive a copy of the events schedules from Lynette Tolliver.

- **Provider Non-Title Prioritization Meeting.** Magellan provided an update regarding the Children’s Prioritization Meeting.
 - **Provider** Prioritization meetings started with the FY10 provider contract changes, trends, and next steps needed for the system and led to a request to create Children and Adult systems workgroups for provider collaboration to discuss Non-Titled services offered in both systems. The main focus of the workgroups is to reiterate the contracting approach through the changes created in FY10.
 - Magellan is developing a parallel meeting that will involve stakeholders, family members, and recipients for general discussions and presentations. Those involved can also join in the workgroups to review the utilization data and strategize around priority services the group would like to recommend.
 - The group discussed Non-Titled funding allocations and FY09 breakdown of percentages of dollars for services spent. This information will help structured workgroups to identify the priorities.
 - The workgroups are matching the priority services with the diminishing funding source for the Non-Titled and are looking at maximizing resources to insure the individuals who are Non-Titled can qualify for Titled benefits.
 - The desired outcomes for both Children and Adult workgroups are: to develop recommendations for maximizing services for all populations, including those transitioning from youth to adult; to establish a framework for the system to maintain a core set of services to last throughout the year with Non-Titled dollars; and to develop consistent practices for service supervisions for the Non-Titled.
 - Currently forecasting costs is difficult until a budget is passed.

OLD BUSINESS

None

NEW BUSINESS

None

PROPOSED NEW BUSINESS

None

PUBLIC COMMENT

- Suzanne Legander with STAR– discussed concerns regarding Non-Titled funding being jeopardized. “Currently I can’t find programs accepting Non-Title 19 recipients for services. My concern is there are a lot of struggling individuals who have tried to get appointments and now are two dollars over the T-19 cap and cannot do anything about it. Another concern is that Magellan is still funding for crisis services for Non-title 19, but not for many of the stabilization services. This focuses receiving services only in crisis. We need to have something as an inexpensive fallback so some service can be provided for Non-Title 19 recipients.” Other concerns, “...there is supposed to be additional growth in Peer services with the new Magellan contract, but I wonder how delays from the state contracts will affect potential growth for Peer programs.”
- Ynez Cross with Helping Hearts stated positive feedback to the Board regarding shifting the focus to a new Clinical Case Management Model and questioned the Board regarding funding: 1) could there be some coordination for children that are not eligible for Title-19/21 to be eligible for the State Children’s Health Insurance Program (S-CHIP). [Arizona’s version is KidsCare which is 67% federally matched? 2) There are a lot of problems getting Non-Titles screened through the clinics. Is it possible to look into grants or additional types of funding through stimulus dollars qualified for a short-term push? 3) Since Magellan’s role is now more of an oversight administrative management functions and quality review, Magellan is certified through CMS as an EQRO QOC organization and there are enhanced matches at 75% for every dollar spent. Is it possible to look through all the opportunities for enhanced federal match based on quality care initiatives?

NEXT MEETING

The Board will meet on the following dates: **Wednesday, September 16, 2009 for Board Meeting.** All Board Meetings will take place at Magellan Health Services, 4129 East Van Buren Street, Ste 150, Phoenix AZ, 85008 – Cottonwood Conference Room from 10 am – 12 pm. Locations for the Development Sessions will be communicated to Board members directly.

Meeting adjourned at 12:00 pm.