

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Magellan would like to inform you that the systems operated at ADHS/DBHS will be unavailable tonight October 27, 2009, due to an internal FTP issue. The systems will be available Wednesday, October 28.

ADHS/DBHS has asked the RBHAs not to submit files on Tuesday, October 27, for processing. With this in mind, **please hold submissions you would have sent Tuesday, October 27, until Wednesday, October 28.** Normal submissions should be allowed starting Wednesday, October 28.

If you have questions or wish to discuss the matter in further detail, please contact Matt Hall, IT director for Magellan, at (602) 797-8399 or at MMHall@MagellanHealth.com.

Thank you.

