

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

When Magellan Health Services of Arizona became the Regional Behavioral Health Authority (RBHA) for Maricopa County in September 2007, we wanted to ensure that those who were eligible to receive a medication benefit received it; therefore, Magellan chose to temporarily provide medication benefits to all RBHA-enrolled recipients regardless of eligibility.

Since that time, Magellan analyzed the eligibility data for the medication benefit and is confident that the current data accurately reflects the eligibility status of each enrolled recipient.

Effective December 1, 2009, the prescription benefit will be eliminated for Non-Title XIX, Non-SMI adults (crisis services are excluded). The enclosed letters approved by the Arizona Department of Health Services/Division of Behavioral Health Services were mailed on November 4, 2009, in order to notify recipients who have filled a prescription within the last 90 days of how the change will affect them.

The "[Final no change-SMI](#)" letter was sent to Non-Title XIX recipients with SMI to notify them that their prescription benefits will not be affected.

The "[Final no benefit MAR12](#)" letter was sent to Non-Title XIX, Non-SMI recipients notifying them that their prescription benefits will be terminated on December 1, 2009. A list of resources for low-cost prescription options and instructions on how to apply for AHCCCS were also enclosed with the letter.

The "[Final new MAR12 no benefit](#)" letter was sent to newly identified Non-Title XIX, Non-SMI recipients notifying them that their prescription benefits will be terminated on December 1, 2009. A list of resources for low-cost prescription options and instructions on how to apply for AHCCCS were also enclosed with the letter.

If you have further questions, please call Magellan Customer Service at (800) 564-5465, TTY (800) 424-9831.

Thank you.

