

## General Provider Communication

Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.

Dear Provider,

Please forward this training opportunity reminder to your field units.

### **360 Training for New Provider Employees**

The Outcomes360 Team will offer an introductory training for new provider agency staff **Monday, Feb. 1, 2010, 1 to 2:30 p.m., in the Senita computer training room located in Suite 105 at the at the Magellan Administration Building (4129 East Van Buren Street, Phoenix). Please check in at the reception desk (Suite 150) and obtain a visitor's badge.**

Attendees will receive an orientation on the development of Outcomes360, the use of the Consumer Health Inventory (CHI), the Children's version of the Consumer Health Inventory (CHI-C) and the My Outcomes tools - the adult and child versions of the Outcomes Rating Scale and the Session Rating Scale. The sign-in process will be demonstrated, and attendees will have the opportunity to practice signing in and accessing the CHI. In addition, attendees will receive a resource packet to take with them.

Although **WALK-INS ARE WELCOME**, registration helps up to have sufficient materials on hand. To register a new staff member for the training, please e-mail: [Outcomes360AZ@MagellanHealth.com](mailto:Outcomes360AZ@MagellanHealth.com). When registering, use the subject line "NEO 2.01.10." Please be sure to include the following in your registration e-mail: agency name, staff member name(s) and which of the Outcomes360 tools they will be using (e.g., the CHI, CHI-C and/or the ORS/SRS).

Thank you for your continued commitment to the Outcomes360 program.

Magellan of Arizona Outcomes360 Team

