

**PM ATTACHMENT 5.6.1  
PROVIDER CLAIMS DISPUTES CONTACT LIST**

**Contacts for Resolving Issues Informally:**

- For actions/decisions by the RBHA, contact:  
Magellan Health Services of Arizona  
P.O. Box 68110  
Phoenix, AZ 85082-8110
  
- For TRBHA claim related issues contact: AHCCCS Provider Assistance Unit (602) 417-7670
  
- For actions/decisions by ADHS/DBHS, contact:  
  
ADHS/DBHS Office of Program Support  
150 N. 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
(602) 364-4731

**Mailing Address for Filing a Dispute:**

- For claim disputes related to actions/decisions by the RBHA contact  
Magellan Health Services of Arizona  
P.O. Box 68110  
Phoenix, AZ 85082-8110
  
- For claim disputes related to actions/decisions by ADHS/DBHS including disputes of a TRBHA claim payment issue:  
  
ADHS/DBHS Office of Grievance and Appeals  
150 N 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
Phone: (602) 364-4575  
Fax: (602) 364-4591

**Mailing Address for Filing a Request for Administrative Hearing:**

ADHS/DBHS Office of Grievance and Appeals  
150 N 18<sup>th</sup> Ave, 2<sup>nd</sup> Floor  
Phoenix, Arizona 85007  
Phone: (602) 364-4575  
Fax: (602) 364-4591

**Mailing Address for Filing a Review of ADHS Director's Final Decision Related to Title XIX/XXI Services:**

ADHS Office of Administrative Counsel  
150 N 18<sup>th</sup> Ave, 4<sup>th</sup> Floor  
Phoenix, Arizona 85007  
Phone: (602) 542-1020  
Fax: (602) 542-1062