



Adult System of Care Community Council
Magellan Health Services
 4129 E. Van Buren, Phoenix, AZ 85008
 Cottonwood Room
 April 7, 2010, 6pm
 Minutes

Meeting Facilitator(s): Gaye Tolman		Recorder/Note Taker: Lynda Anderson
Purpose of Meeting: Community Input to the Adult System of Care		
Attendees: Carolyn Hinkle, Choices; Gloria Abril, Family Member; Gary Brennan, QCN; Don Vandenbrul, Family Member; David Covington, Magellan; Trish Bleth, Magellan; Kurt Sheppard, Valle de Sol; Gaye Tolman, Magellan; Jill Hogan, Recipient; Pam Walker, Magellan; Rich Beeman, Recipient; Jill Rowland, Choices; Jin Dunn, POCN; Robin Weber, Family Member/NAMI; Suzanne Rabideau, Crisis; Ben Gray, West Valley; Susi Morales, Visions; Amy Henning, SWN; Matt Cunningham, PIR; Sue Gilbertson; Jen Edwards, POCN; Carol Cronlund, NAMI; Ann Rider, REN; Cathy McDowell, REN, Kody Hollaway, Visions; Anita Barnas, SWN; Sherry Henson, TERROS; Johnny Berglund; Carol McDermott, Family Member; Deb Laurie, POCN; Suzanne Legander, STAR; Phil Sawyer; Sarah Henley, ADHS/DBHS; Vielka Velazquez, Magellan; Kevin Shaffer		
Guests: Jamie Hernandez, Interpreter		
TOPIC	PRESENTER	DISCUSSION
North Phoenix Visions of Hope	Susi Morales	<p>Review of the programs offered by North Phoenix Visions of Hope, (Visions) Visions is a peer run CSA recovery education center, "Transforming lives through Choices in Wellness".</p> <ul style="list-style-type: none"> • Beginning a new program for transition age youth (TAY), peer employment and support training and employee young adults (18-25) as recovery specialists in clinics. Kody Hollaway spoke on his involvement with the TAY program • Healthy Living, services by a registered nurse, includes nutrition, health, exercise, healing sessions • Recovery specialist meets with members weekly to find out what they are interested in learning about and scheduling classes. • GED program with concentration on English and math, certified Employer Network through the Social Security Administration's Ticket to Work program, • Members can purchase items with Visions coupons at the centers clothing store.

		<p>Video was shown with members speaking about their programs and the help they have been given.</p> <p>Visions is moving to a larger facility on April 10, 2010, more classrooms, wellness center, exercise room, along with administrative offices.</p> <p>Referral services, walk-ins welcome, will help fill out paperwork.</p>
<p>Recovery Empowerment Network</p>	<p>Ann Rider</p>	<p>Recovery Empowerment Network (REN) is a peer run CSA and advocacy network. Celebrated our 5th anniversary in March. REN operates differently from than other CSAs in that the REN empowerment centers are co-located in case management centers. Website has a calendar of all programs and the sites where they are located.</p> <ul style="list-style-type: none"> • Education and training division, peer support training, prepares members for employment, meets state requirement for peers, develop curriculum based on the suggestions/needs of the members, two peer advocates. • Hope's Door – work with members to develop plans to help avoid a “crisis”, achieve whole-person wellness, housed at Highland center, transportation. • Annual member meeting in November, legislative advocacy training, work on system transformation, prepare Position Paper ready for the legislative session beginning in January. • Collaboration with SWN, PIR and POCN. • Work to ensure “food security”, pack lunches, trips to food banks, nutrition classes, recipes and cook from food boxes • Each member designs their own program and build their community • Understand effect of trauma • Nurture and develop relationships • Resiliency • Advocacy, voting, and legislative process, attend legislative sessions weekly • Health goals, exercise programs <p>Outcomes – employment of members with REN and other companies, registered 300 voters, drove members to polls to vote, will have voter registration sites at the clinics, volunteerism in the community.</p> <p>Attendee – REN was very helpful for her daughter’s recovery, now employed and doing very well.</p> <p>REN acknowledged Gaye Tolman for her support in helping REN when they were forming their</p>

		<p>organization.</p> <p>NO clinical referral needed to join, still serving non-titled members.</p>
Stand Together and Recover Centers	Suzanne Legander	<p>Survivors on Our Own and SELF merged and became S.T.A.R. – Stand Together and Recover Centers (STAR), “No One Left Behind”. STAR is a peer run CSA agency with three locations, Mesa, Downtown Phoenix, and Avondale. STAR works to fulfill member needs.</p> <p>A major focus is to engage members to be involved, help to avoid isolation.</p> <ul style="list-style-type: none"> • Fun Bunch – twice a month community activities • ILS health and nutrition program, including food classes in Mesa, focus on homeless or group home members who now live on their own, , hands on classes, cook from food boxes, trips to grocery stores • Catering program, training for helping with employment, provide the daily meals for members. • Clothing and Food share, members purchase items through STAR Dollars earned by volunteering at the centers. • Transportation • Field trips • Arts and Crafts • GED and tutoring, individual and group classes • Support and employment services, Ticket to Work provider, pre and post employment opportunities <p>Attendee suggested a “child care” co-operative/sharing with other CSAs to help parents when they attend classes at the centers.</p> <p>Walk-ins are welcome, work with clinical team to get updated ISPs and referrals documents.</p>
Update on Funding	David Covington	<p>Non-titled SMI transition – Magellan will be going to all Clinic Advisory Councils along with ADHS/DBHS this month.</p> <p>In the past titled and non-titled individuals have been given the same services with the federal government paying 75 cents per dollar spent by the state for titled individuals. Arizona has been paying the full amount for non-titled services.</p> <p>On July 1, 2010, Arizona will still have funding for titled individuals, but no longer will be providing</p>

		<p>services for non-titled, with the exception of medication management and crisis benefits.</p> <p>Phase One of Magellan’s plan is to:</p> <ul style="list-style-type: none"> • Screen and re-assess non-titled SMI individuals to help establish AHCCCS eligibility • One-to-one meetings with all individuals who will be impacted • Identify other service resources, focus to connect individuals with these services, family/natural supports, insurance, Veteran’s Administration, etc. <p>Magellan is still waiting for a final decision on how the funding cuts will be implemented, i.e., medication monitoring, KidsCare. All recipients impacted by these cuts have been identified, a grid was created to track recipients, create a clear accurate message. There will be updates on the ADHS/DBHS website with similar websites at all RBHAs.</p> <p>Family members and peers are working on committees to have a voice in the decision making, housing, non-titled and medications, communication to the PNOs and the RBHAs.</p> <p>Phase Two of Magellan’s plan is to look at available funding for medication and housing, how it will impact the system of care, the system will be resized/restructured in some fashion, workforce impacts over the next six months.</p> <p>PIR East Mesa – focus on screening with follow through, urgency is being stressed, making progress.</p> <p>Magellan has turned in a document to ADHS/DBHS with suggestions on how to free up resources, ideas which could be put on the “backburner” i.e., put disaster plans on hold, focus on recipients.</p> <p>PIR is working to implement their own plans to help with implementation for both recipients and staff, PIR/RIAZ is holding “celebrations” to help support the workforce, details of the PIR Town Hall meeting at 1pm will be sent to David Covington for distribution.</p> <p>.</p> <p>Ombudsman is working with families and CSAs to determine what we can do as a community to help support recipients and to find out what there needs are.</p> <p>Physicians are still be responsible to provide support and stability for non-titled individuals if there are problems with the medications, side effects, medication not working, etc.</p>
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Other Business		<p>Attendee – concerns with falling through the cracks, has not had returned calls from case manager returned, promised monthly interaction meetings to help achieve goals have not been held, disabilities services were moved, unable to speak with the site administrator can only leave voice mail, recipient is in distress. Anita Barnas to speak with recipient after the meeting.</p>
Agenda Items for Future	Funding	

Meetings:	
Next Meeting:	May 5, 2010, 6pm, Magellan Health Services, Cottonwood
Call to Order:	6:00pm
Adjourned:	7:45pm