

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

On July 15, Magellan sent a survey to providers to assess the process and methodology that our providers currently use when assisting recipients with AHCCCS screening and application. The survey is designed to help Magellan better understand and respond to our providers' and the community's needs as we move forward and further explore the use of AHCCCS' online application system, Health-e-Arizona. We appreciate your participation and feedback and look forward to your responses. The information that is collected will be used to determine how Magellan can best support its providers in this process.

Within the next couple of weeks, we will complete this assessment and develop a strategy to respond to the needs that are identified. Providers may inquire regarding Health-e-Arizona subscriptions at the Health-e-Arizona website, or you may wait for further communication from Magellan as to how we might be able to support you in the use of Health-e-Arizona. In the interim, if you have questions, you may contact Shannon Serrano at SLSerrano@MagellanHealth.com or Sarah Maloney at SMaloney@MagellanHealth.com.

Thank you.

