

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

The Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) has notified Magellan Health Services of Arizona that the National Weather Service (NWS) has issued an Excessive Heat Warning for the Greater Phoenix Area. This warning is in effect from 10 a.m. MST, Thursday, August 5 through 5 a.m., MST Friday, August 6. Temperatures on Thursday afternoon are expected to range from 110 to 115 degrees across the Phoenix area. [CLICK HERE](#) to view the NWS weather message.

In response to this communication, please have outreach staff assist homeless recipients in obtaining water, hats, sunscreen and shade due to the excessive heat. In addition, please implement the following activities as needed:

- Initiate outreach efforts and utilize available clinic staff to assist with communication and welfare checks for at-risk recipients who may be at risk of severe health impacts due to extreme heat.
- Advise area hospitals of the excessive heat warning and urge them to consider the extreme weather conditions when discharging recipients.
- Document all actions taken regarding outreach and contact (e.g., checking thermostats during home visits).

The Maricopa Association of Governments has set up a series of water hydration stations and refuge locations throughout Maricopa County. Please [CLICK HERE](#) to access a printable map with those locations for the recipients that you serve.

For additional information on staying safe in Arizona's sweltering summers [CLICK HERE](#).

If you have questions about this communication, please contact Mark Kern, Magellan of Arizona's emergency preparedness administrator, at (602) 652-5915 or via e-mail at MKern@MagellanHealth.com.

