

## General Provider Communication

Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.

Dear Provider,

Magellan Health Services announces that we are in the process of transitioning our current Lab Services Vendor from Sonora Quest Laboratories LLC to Laboratory Corporation of America (LabCorp) with a target date of mid September. We are excited by this partnership with LabCorp and are working to implement a web application called e-LabCorp for the ordering and receiving of lab test results. This application will enhance information sharing and reporting between the ordering provider and LabCorp with a focus on improved quality of care for people receiving services. In addition, LabCorp has approximately 41 patient service centers throughout Magellan's geographic service area for those providers who have people go to a lab service center for laboratory services.

Magellan Health Services along with LabCorp will be hosting trainings for provider staff members who are directly involved in the ordering and/or receiving of lab test results. Training for the Adult Provider Network Organizations will be held on-site at the clinic locations. These training sessions are being organized by Chris Damle, senior director of Adult Quality of Care, and participants will be informed of their training dates and times by their site administrator.

In addition, three training sessions will be held at the Magellan Health Services Van Buren office in the Senita conference room for providers serving GMHSA, Children and Crisis behavioral health recipients. If you or a member of your staff is interested in attending one of the training sessions, please register on the Achieve AZ learning website starting Tuesday, August 24.

**Course Name:** e-LabCorp Training <http://magellan.learn.com/az>

If assistance is required to establish a user account, please contact the Achieve Helpdesk at:

Phone: 602-797-8210

E-mail: [AchieveAZ@MagellanHealth.com](mailto:AchieveAZ@MagellanHealth.com)

**Training Dates:**

Wednesday, Sept. 8

- 1 - 2:30 p.m.
- 3 - 4:30 p.m.

Thursday, Sept. 9

- 5 - 6:30 p.m.

Thank you.

