



**MAGELLAN HEALTH SERVICES OF ARIZONA**  
**CHILDREN SYSTEM OF CARE DASHBOARD INDICATORS**  
**SPECIFICATIONS MANUAL**

1. Educational Status
2. Primary Residence
3. Number of Arrests
4. Substance Abuse
5. Reduction of Substance Abuse
6. Emotional Regulation
7. Becoming Ready to Learn
8. Environmental Exploration and Adaptation
9. Parent-Child Interaction
10. Improved Family Support (Improved Family Stress Level) (0-4)
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13. Lives with Family (5-17)
14. Success in School
15. Progression of Developmental Milestones (Stable/Productive Adult)
16. Improved Youth Support (Increased Stability)
17. Decrease in Safety Risk

## 1. EDUCATIONAL STATUS

Percentage of children/youth currently attending a school or vocational program (including pre-kindergarten).

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### DEFINITIONS

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- **Education:** Demographic educational status field (67) indicates child/youth is attending a school or vocational program (including pre-kindergarten).

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages three through seventeen who are open and active with Magellan.

#### Inclusion Criterion

All behavioral health children/youth ages three through seventeen who are open and active with Magellan and have been indicated via the data demographic data set to be participating in education, as defined above.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

#### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

#### Sample Selection

All behavioral health children/youth ages three through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

#### Data Source

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth's educational status.

#### Data Collection

Data is queried from enrollment demographics table on the data warehouse that identifies the youth's educational status. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the percent of recorded data demographic forms that meet the definition of education against the total behavioral health children/youth, ages three through seventeen, at each PNO and QSP.

#### Scoring Guidelines

# of children/youth ages three through seventeen in school or a vocational program (including pre-kindergarten)

Total # of children/youth ages three through seventeen

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 2. PRIMARY RESIDENCE

Percentage of youth that gained or retained stable residence.

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### DEFINITIONS

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- **Primary Residence:** Demographic primary residence status field (69) indicates child/youth is independent (01); in a foster home or therapeutic foster home (09); or home with family (16).
- **No Value:** Demographic primary residence status field (69) indicates child/youth has not gained or retained stable residence: hotel (02); Arizona State Hospital (05); jail, prison, detention (06); nursing home (12); crisis shelter (19); level 1, 2, or 3 behavioral health treatment setting (22); or in transitional housing (level 4) or DES group home for children (23).
- **Non-Applicable Values:** The values utilized from the demographic primary residence status field (66) that are not applicable for this measure: boarding home (03); supervisory care, assisted living (04); and other (08).

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages birth through seventeen who are open and active with Magellan.

#### Inclusion Criterion

All behavioral health children/youth ages birth through seventeen who are open and active with Magellan and have been indicated via the data demographic data set to have gained or retained a primary residence, as defined above.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

#### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

#### Sample Selection

All behavioral health children/youth ages birth through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

#### Data Source

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth's primary residence.

#### Data Collection

Data is queried from enrollment demographics table on the data warehouse that identifies the youth's primary residence status. The data is collected by Magellan IT on the 5th day of the month following the

reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the percent of recorded data demographic forms that meet the definition of primary residence against the number of children/youth in stable residence plus the number of children/youth with a no value, at each PNO and QSP.

**Scoring Guidelines**

# of children/youth ages birth through seventeen in primary residence

(# of children/youth ages birth through seventeen in primary residence + # of children/youth ages birth through seventeen with a No Value)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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### 3. NUMBER OF ARRESTS

Percentage of youth without an arrest in the last 30 days.

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#### DEFINITIONS

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- **Arrest:** Demographic number of arrests in last 30 days field (67) indicates a value greater than 00.
- **Non-Applicable Value:** Do not include youth who have been in detention for the last 30 days; on probation, parole, or arrests that are more than 30 days old.

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#### METHODOLOGY

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##### Population

All behavioral health youth ages five through seventeen who are open and active with Magellan.

##### Inclusion Criterion

All behavioral health youth ages five through seventeen who are open and active with Magellan and have been indicated via the data demographic data set without an arrest in the last 30 days, as defined above.

##### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

##### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

##### Sample Selection

All behavioral health youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

##### Data Source

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth's number of arrests.

##### Data Collection

Data is queried from enrollment demographics table on the data warehouse that identifies the youth's number of arrests in the last 30 days status. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the percent of recorded data demographic forms that do not meet the definition of arrest against the total behavioral health youth, ages five through seventeen, count at each PNO and QSP.

**Scoring Guidelines**

# of youth ages five through seventeen without an arrest in the last 30 days  
Total # of youth ages five through seventeen

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

#### 4. SUBSTANCE ABUSE

Percentage of youth not reporting substance use.

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##### DEFINITIONS

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- **Substance Use:** Demographic primary type field (72) indicates child/youth's primary type is any value, except none (0001).
- **Primary Type:** Demographic field (72) that would indicate substance use: alcohol (0201); cocaine/crack (0302); marijuana/hashish (0401); heroin/morphine (0501); other opiates/synthetics - codeine, D\_propoxyphene, oxycodone, meperidine, hydromorphone (0706); Hallucinogens - PCP or PCP combinations, LSD(0902); methamphetamine/amphetamine, methylphenidate (Ritalin), (CNS stimulants)(1001); other stimulants (1201); benzodiazepines - alprazolam (Xanax), flurazepam (Dalmane), chlordiazepoxide (Librium), diazepam (Valium), lorazepam (Ativan), triazolam (Halcion), (CNS Depressants) (1308); other sedatives/tranquilizers - phenobarbital, secobarbital/amobarbital, secobarbital (Seconal), ethchlorvynol (Placidyl), glutethimide (Doriden), other non-barbiturate sedatives, diphenhydramine, (CNS Depressants) (1605); Inhalants - aerosols, nitrites, solvents, anesthetics (1703); other drugs -non-narcotic analgesics, GHB; other/unclassified and other medications used in excess of prescription (2002).
- **No Value:** Demographic field (72) that would not indicate substance use: None (0001).

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##### METHODOLOGY

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###### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

###### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have not indicated, a primary type of substance use, via the data demographic data set, as defined above.

###### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

###### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

###### Sample Selection

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth's primary type.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child/youth's primary type for substance use. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the percent of recorded data demographic forms that indicated a no value for primary type substance use against the total behavioral health child/youth, ages five through seventeen, count at each PNO and QSP.

**Scoring Guidelines**

# of children/youth ages five through seventeen indicating a no value for primary type substance use  
Total # of children/youth ages five through seventeen

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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## 5. REDUCTION OF SUBSTANCE USE OR ABUSE

Percentage of youth reporting a reduction in/no change to frequency of substance use.

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### DEFINITIONS

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- **Frequency:** Demographic field (73): 1 No use during the past month (1); 1 –3 times in past month (2); 1 – 2 times per week (3); 3 – 6 times per week (4); 1 or more times per day (5); No use during the past 3 months (6); No use during the past 6 months (7); No use during the past 12 months (8).
- **Reduction:** Demographic frequency fields (73) indicate a reduction in/no change to the frequency of substance use. Reduction is determined by comparing the most recent demographic (field 73) with the previous demographic (field 73) to determine if the frequency on the most recent demographic is fewer than the previous demographic.

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

#### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have indicated via the data demographic data set to have a reduction in/no change to frequency of substance use, as defined above.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

#### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

#### Sample Selection

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

#### Data Source

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth's frequency.

#### Data Collection

Data is queried from enrollment demographics table on the data warehouse that identifies the child/youth's primary type for substance use. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children/youth that showed a reduction in the frequency of

substance use against the total # of children/youth that indicated a primary type (excluding 0001) on a previous demographic.

**Scoring Guidelines**

With each record in this group, compare field #73 (SA Freq1) from the child/youth's most recent demographic with the same field from their previous demographic to determine if the frequency on the most recent demographic is fewer than the previous demographic. Then, count those who showed a reduction and divide by the total records in the group.

# of children/youth ages five through seventeen showing a reduction in the frequency of substance use  
Total # of children/youth ages five through seventeen indicated a primary type (excluding 0001) on a previous demographic

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## 6. EMOTIONAL REGULATION

Percentage of children ages birth through four showing developmentally appropriate emotional regulation.

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### DEFINITIONS

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- **Emotional Regulation:** The Child and Family Team has obtained the input of trained infant/toddler mental health specialists to determine that the child has made progress towards: demonstrating a full range of emotions consistent with what would be developmentally appropriate and expected for the situation (smiles/laughs/cries/angers); managing stress to his/her regulatory system without over – or underreacting to stimuli (not same as calm or happy); demonstrating capacity for mutual engagement and intentional two communication; having few(er) unexplained or developmentally atypical temper tantrums; and/or the child's parent/caregiver provides the child with a nurturing, responsive, stable and emotionally available caregiving that promotes the development of secure attachment relationships.
- **Developmentally Appropriate Emotional Regulation:** The value utilized from the demographic developmentally appropriate emotional regulation field (h) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic developmentally appropriate emotional regulation field (h) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic developmentally appropriate emotional regulation field (h) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child's parent/caregiver;
- If the child attends daycare or preschool, review and interpretation of reports regarding behavior and developmental milestones at that setting;
- Review of medical reports from the child's primary care physician and any specialist (if applicable, e.g., psychiatrist, gastroenterologist, neurologist) for progress on child's physical health and developmental milestones;
- If the child receives any developmental services (e.g., Arizona Early Intervention Program (AzEIP), Division of Developmental Disabilities (DDD), developmental preschool), report from appropriate service provider (e.g., speech therapist, occupational therapist (OT), Developmental Special Instructor (DSI); and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and the completion of relevant developmental, behavioral and caregiver assessments concerning social, emotional and cognitive development as noted on the individual service plan.

- The Developmental Checklist, Birth to Five, Part B, Addenda, in the [ADHS-DBHS Behavioral Health Assessment: Birth to Five and Service Plan Checklist](#) , can be used to guide the CFT in determining if the child is reaching developmental milestones.

**Inclusion Criterion**

All behavioral health children ages birth through four who are open and active with Magellan and have indicated via the data demographic data set a “yes” or a “no” on the demographic form.

**Review Period**

The Child’s System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child’s developmentally appropriate emotional regulation.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child’s developmentally appropriate emotional regulation field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children ages birth through four that indicate “Yes” on the developmentally appropriate emotional regulation field against the number of children ages birth through four that indicate “Yes” on the developmentally appropriate emotional regulation field plus number of children ages birth through four that indicate “No” on the developmentally appropriate emotional regulation field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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## 7. BECOMING READY TO LEARN

Percentage of children showing developmentally appropriate readiness to learn.

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### DEFINITIONS

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- **Ready to Learn:** The Child and Family Team has obtained the input of trained infant/toddler mental health specialists to determine that the child has made progress towards: effectively expressing needs in a developmentally appropriate way; demonstrating capacity for developmentally appropriate attention; interacting in a developmentally appropriate way with other children and adults; demonstrating developmentally appropriate ability for utilization of complex gestures, problem solving, use of symbols, abstract thinking and pre-academic skills (e.g., can recognize letters, count); and/or the child's parent/caregiver provides their child with an environment that promotes learning (e.g. play, social interactions, reading books aloud, games, music , toys, etc).
- **Becoming Ready to Learn:** The value utilized from the demographic becoming ready to learn field (h) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic becoming ready to learn field (h) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic becoming ready to learn field (h) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child's parent/caregiver;
- If the child attends daycare or preschool, review and interpretation of reports regarding behavior and developmental milestones at that setting;
- Review of medical reports from the child's primary care physician and any specialist (if applicable, e.g., psychiatrist, gastroenterologist, neurologist) for progress on child's physical health and developmental milestones;
- If the child receives any developmental services (e.g. ,AzEIP, DDD, developmental preschool), report from appropriate service provider (e.g., speech therapist, OT, DSI); and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and the completion of relevant developmental, behavioral and caregiver assessments concerning social, emotional and cognitive development as noted on the individual service plan.
- The Developmental Checklist, Birth to Five, Part B, Addenda, in the [ADHS-DBHS Behavioral Health Assessment: Birth to Five and Service Plan Checklist](#) , can be used to guide the CFT in determining if the child is reaching their developmental milestones.

**Inclusion Criterion**

All behavioral health children ages birth through four who are open and active with Magellan and have indicated, via the data demographic data set, a "yes" or a "no" on the demographic form.

**Review Period**

The Child's System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child's becoming ready to learn.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child's becoming ready to learn field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children ages birth through four that indicate "Yes" on the becoming ready to learn field against the number of children ages birth through four that indicate "Yes" on the becoming ready to learn field plus number of children ages birth through four that indicate "No" on the becoming ready to learn field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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## 8. ENVIRONMENTAL EXPLORATION AND ADAPTATION

Percentage of children showing developmentally appropriate exploration and adaptation to their environment.

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### DEFINITIONS

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- **Environmental exploration and adaptation:** The Child and Family Team has obtained the input of trained infant/toddler mental health specialists to determine that the child has made progress towards: demonstrating developmentally appropriate capacities to actively and easily explore their environment; using their parent/caregiver as a "secure base" in a developmentally appropriate manner; being (better) able to tolerate a stimulating (loud/crowded) environment without becoming upset; and/or the child's parent/caregiver provides their child with a nurturing, responsive, and emotionally available environment that promotes development of secure attachment relationships.
- **Developmentally Appropriate Environmental Exploration and Adaptation:** The value utilized from the demographic developmentally appropriate environmental exploration and adaptation field (h) that indicates progress towards: Yes
- **No Value:** The value utilized from the demographic developmentally appropriate environmental exploration and adaptation field (h) that indicates non-progress towards: No
- **Non-Applicable Value:** The values utilized from the demographic developmentally appropriate environmental exploration and adaptation field (h) that are not applicable for this measure: NA and O

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child's parent/caregiver;
- If the child attends daycare or preschool, review and interpretation of reports regarding behavior and developmental milestones at that setting;
- Review of medical reports from the child's primary care physician and any specialist (if applicable, e.g., psychiatrist, gastroenterologist, neurologist) for progress on child's physical health and developmental milestones;
- If the child receives any developmental services (e.g., AzEIP, DDD, developmental preschool), report from appropriate service provider (e.g., speech therapist, OT, DSI); and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and the completion of relevant developmental, behavioral and caregiver assessments concerning social, emotional and cognitive development as noted on the individual service plan.

- The Developmental Checklist, Birth to Five, Part B, Addenda, in the [ADHS-DBHS Behavioral Health Assessment: Birth to Five and Service Plan Checklist](#) , can be used to guide the CFT in determining if the child is reaching their developmental milestones.

**Inclusion Criterion**

All behavioral health children ages birth through four who are open and active with Magellan and have indicated, via the data demographic data set, a “yes” or a ‘no” on the demographic form.

**Review Period**

The Child’s System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth’s developmentally appropriate environmental exploration and adaptation.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child’s developmentally appropriate environmental exploration and adaptation field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children ages birth through four that indicate “Yes” on the developmentally appropriate environment exploration and adaptation field against the number of children ages birth through four that indicate “Yes” on the developmentally appropriate environment exploration and adaptation field plus number of children ages birth through four that indicate “No” on the developmentally appropriate environmental exploration and adaptation field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 9. PARENT-CHILD INTERACTION

Percentage of children showing developmentally appropriate parent-child interaction.

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### DEFINITIONS

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**Parent-Child Interaction:** The Child and Family Team has obtained the input of trained infant/toddler mental health specialists to determine that progress has been made towards: the caregiver(s) capacity to provide appropriate protective factors for the child; the child responds with developmentally appropriate ability to seek, cue and effectively utilize comfort from parent/caregiver; the caregiver demonstrates an ability to read and respond to the child's cues as well as a willingness to interact with and support the child; caregiver and child demonstrate mutual pleasure in their relationship; the parent/caregiver demonstrates predominantly positive perceptions and attributions of the child; and/or the caregiver provides stable and predictable routines and the child responds in a developmentally appropriate way.

- **Appropriate Level of Parent-Child Interaction:** The value utilized from the demographic appropriate level of parent-child interaction field (h) that indicates progress towards: Yes
- **No Value:** The value utilized from the demographic appropriate level of parent-child interaction field (h) that indicates non-progress towards: No
- **Non-Applicable Value:** The values utilized from the demographic appropriate level of parent-child interaction field (h) that are not applicable for this measure: NA and O

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child's parent/caregiver;
- If the child attends daycare or preschool, review and interpretation of reports regarding behavior and developmental milestones at that setting;
- Review of medical reports from the child's primary care physician and any specialist (if applicable, e.g. psychiatrist, gastroenterologist, neurologist) for progress on child's physical health and developmental milestones;
- If the child receives any developmental services (e.g., AzEIP, DDD, developmental preschool), report from appropriate service provider (e.g., speech therapist, OT, DSI); and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and the completion of relevant developmental, behavioral and caregiver assessments concerning social, emotional and cognitive development as noted on the individual service plan.
- The Developmental Checklist, Birth to Five, Part B, Addenda, in the [ADHS-DBHS Behavioral Health Assessment: Birth to Five and Service Plan Checklist](#), can be used to guide the CFT in determining if the child is reaching their developmental milestones.

**Inclusion Criterion**

All behavioral health children ages birth through four who are open and active with Magellan and have been indicated via the data demographic data set to indicate a "yes" or a "no" on the demographic form.

**Review Period**

The Child's System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child's appropriate level of parent-child interaction.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child's appropriate level of parent-child interaction field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children/youth ages birth through four that indicate "Yes" on the appropriate level of parent-child interaction field against the number of children ages birth through four that indicate "Yes" on the appropriate level of parent-child interaction field plus number of children ages birth through four that indicate "No" on the appropriate level of parent-child interaction field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 10. IMPROVED FAMILY SUPPORT (Improved Family Stress Level) (0-4)

Percentage of children showing appropriate level of improvement in family support.

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### DEFINITIONS

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- **Family:** The primary care-giving unit, inclusive of the wide diversity of primary care giving units in our culture. Family therefore is a biological, adoptive or self-created unit of people residing together and consisting of adult(s) and children, with adult(s) performing duties of parenthood for the children. Persons within this unit share bonds, culture, practices and significant relationships. Biological parents, siblings and others with significant attachment to the individual living outside the home are included in the definition of family.
- **Improved Family Support:** The Child and Family Team (if the youth is under the age of five obtain the input of trained infant/toddler mental health specialists ) has determined that the child/youth's parent/caregiver has made progress towards: having a stronger support system (family, friends, services); feeling better able to relate with their child; feeling more positive and optimistic with their life; being connected with a family-run organization or parent group for peer parent-to-parent support that helps reduce isolation, as well as increases the self-efficacy of the parent/caregiver in managing their family's needs; increased ability to navigate the behavioral health system as well as other child-serving systems; increased ability to access community resources as needed to provide housing, food, clothing and healthcare, mental health, and developmental services as needed.
- **Appropriate Level of Improved Family Support:** The value utilized from the demographic appropriate level of improved family support field (h) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic appropriate level of improved family support field (h) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic appropriate level of improved family support field (h) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Self report from the child's parent/caregiver;
- Identification of increase in community, informal, and/or natural supports;
- Reports from behavioral health provider(s), including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; progress on goals related to improving family support on the individual service plan.

#### Inclusion Criterion

All behavioral health children ages birth through four who are open and active with Magellan and have been indicated via the data demographic data set to indicate a "yes" or a "no" on the demographic form.

**Review Period**

The Child's System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child's appropriate level of improved family support.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child's appropriate level of improved family support field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children ages birth through four that indicate "Yes" on the appropriate level of improved family support field against the number of children ages birth through four that indicate "Yes" on the appropriate level of improved family support field plus number of children ages birth through four that indicate "No" on the appropriate level of improved family support field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 11. LIVES WITH FAMILY (0-4)

Percentage of children indentified as living with family.

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### DEFINITIONS

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- **Family:** The primary care-giving unit, inclusive of the wide diversity of primary care giving units in our culture. Family therefore is a biological, adoptive or self-created unit of people residing together and consisting of adult(s) and children, with adult(s) performing duties of parenthood for the children. Persons within this unit share bonds, culture, practices and significant relationships. Biological parents, siblings and others with significant attachment to the individual living outside the home are included in the definition of family.
- **Lives With Family:** The Child and Family Team has determined that the child has made progress towards: living with family; moving towards living with family; living in adequate, stable housing with appropriate support; or for children in foster care, a viable permanency plan is being pursued.
- **Does the Child Live with Family:** The value utilized from the demographic does the child live with family field (h) that indicates progress towards: Yes,
- **No Value:** The value utilized from the demographic does the child live with family field (h) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic does the child live with family field (h) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children ages birth through four who are open and active with Magellan.

#### Inclusion Criterion

All behavioral health children ages birth through four who are open and active with Magellan and have been indicated via the data demographic data set to indicate a "yes" or a "no" on the demographic form.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

#### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

#### Sample Selection

All behavioral health children ages birth through four who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates that the affiliated child lives with family.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies that the child lives with family field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children ages birth through four that indicate “Yes” on the does the child live with family field against the number of children ages birth through four that indicate “Yes” on the does the child live with family field plus number of children ages birth through four that indicate “No” on the does the child live with family field.

**Scoring Guidelines**

# of children ages birth through four that indicate Yes  
(# of children ages birth through four that indicate Yes + # of children ages birth through four that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 12. IMPROVED FAMILY SUPPORT(Improved Family Stress Level) (5-17)

Percentage of children/youth showing appropriate level of improvement in family support.

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### DEFINITIONS

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- **Family:** The primary care-giving unit, inclusive of the wide diversity of primary care giving units in our culture. Family therefore is a biological, adoptive or self-created unit of people residing together and consisting of adult(s) and children, with adult(s) performing duties of parenthood for the children. Persons within this unit share bonds, culture, practices and significant relationships. Biological parents, siblings and others with significant attachment to the individual living outside the home are included in the definition of family.
- **Improved Family Support:** The Child and Family Team (if the youth is under the age of five obtain the input of trained infant/toddler mental health specialists ) has determined that the child/youth's parent/caregiver has made progress towards: having a stronger support system (family, friends, services); feeling better able to relate with their child; feeling more positive and optimistic with their life; being connected with a family-run organization or parent group for peer parent-to-parent support that helps reduce isolation, as well as increases the self-efficacy of the parent/caregiver in managing their family's needs; increased ability to navigate the behavioral health system as well as other child-serving systems; increased ability to access community resources as needed to provide housing, food, clothing and healthcare, mental health, and developmental services as needed.
- **Appropriate Level of Improved Family Support:** The value utilized from the demographic appropriate level of improved family support field (h) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic appropriate level of improved family support field (h) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic appropriate level of improved family support field (h) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health youth ages five through seventeen who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Self report from the youth and the youth's parent/caregiver;
- Identification of increase in community, informal, and/or natural supports;
- Reports from behavioral health provider(s), including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; progress on goals related to improving family support on the individual service plan.

**Inclusion Criterion**

All behavioral health youth ages five through seventeen who are open and active with Magellan and have been indicated via the data demographic data set to indicate a "yes" or a "no" on the demographic form.

**Review Period**

The Child's System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated youth's appropriate level of improved family support.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the youth's appropriate level of improved family support field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of youth ages five through seventeen that indicate "Yes" on the appropriate level of improved family support field against the number of youth ages five through seventeen that indicate "Yes" on the appropriate level of improved family support field plus number of youth ages five through seventeen that indicate "No" on the appropriate level of improved family support field.

**Scoring Guidelines**

# of youth ages five through seventeen that indicate Yes  
(# of youth ages five through seventeen that indicate Yes + # of youth ages five through seventeen that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

### 13. LIVES WITH FAMILY (5-17)

Percentage of youth indentified as living with family.

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#### DEFINITIONS

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- **Family:** The primary care-giving unit, inclusive of the wide diversity of primary care giving units in our culture. Family therefore is a biological, adoptive or self-created unit of people residing together and consisting of adult(s) and children, with adult(s) performing duties of parenthood for the children. Persons within this unit share bonds, culture, practices and significant relationships. Biological parents, siblings and others with significant attachment to the individual living outside the home are included in the definition of family.
- **Lives With Family:** The Child and Family Team has determined that the youth has made progress towards: living with family; moving towards living with family; living in adequate, stable housing with appropriate support; or for children in foster care, a viable permanency plan is being pursued.
- **Does the Child Live with Family:** The value utilized from the demographic, **does** the child/youth live with family field (g) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic improved does the child/youth live with family field (g) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic does the child/youth live with family field (g) that are not applicable for this measure: NA and O.

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#### METHODOLOGY

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##### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

##### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have been indicated via the data demographic data set to indicate a “yes” or a “no” on the demographic form.

##### Review Period

The Child’s System of Care Dashboard Indicators will be updated monthly.

##### Report Period

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

##### Sample Selection

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

### **Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth lives with family.

### **Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child/youth's improved lives with family. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the # of children/youth ages five through seventeen that indicate "Yes" on the does the child/youth live with family field against the number of children/youth ages five through seventeen that indicate "Yes" on the does the child/youth live with family field plus number of children/youth ages five through seventeen that indicate "No" on the does the child/youth live with family field.

### **Scoring Guidelines**

# of children/youth ages five through seventeen that indicate Yes  
(# of children/youth ages five through seventeen that indicate Yes + # of children/youth ages five through seventeen that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 14. SUCCESS IN SCHOOL

Percentage of youth showing success in school.

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### DEFINITIONS

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- **Success in School:** The Child and Family Team has determined that the youth, age five through seventeen, has made progress towards: increasing attendance; improved grades; completing homework; obeying school rules; improved peer relations; showing progress toward IEP goals; making progress toward educational goals established by the family, child and school representative; obtaining educational diploma (e.g., GED, trade school); and/or participating in extra-curricular activities. Success in school is based on the child/youth's developmental and cognitive abilities.
- **Is Child/Youth Having Success in School:** The value utilized from the demographic, is child/youth having success in school field (g) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic is child/youth having success in school field (g) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic is child/youth having success in school field (g) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Self report from the child/youth's parent/caregiver on progress related to success in school;
- Review Attendance Records for stable or improved attendance;
- Review Report Cards for stable or improved grades;
- Review the rate of expulsions and suspensions;
- If an IEP is present, review records related to progress noted on the IEP;
- Reports from behavioral health provider(s), including assessment & interventions services to date with child and primary caregiver(s); recommendations for ongoing treatment; progress on goals related to success in school on the individual service plan.

#### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have indicated, via the data demographic data set, a "yes" or a "no" on the demographic form.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

### **Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

### **Sample Selection**

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

### **Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates the affiliated child/youth is having success in school.

### **Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the child/youth's is child/youth having success in school, field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the number of children/youth ages five through seventeen that indicate "Yes" on the is child/youth having success in school field against the number of children/youth ages five through seventeen that indicate "Yes" on the is child/youth having success in school field plus number of children/youth ages five through seventeen that indicate "No" on the is child/youth having success in school field.

### **Scoring Guidelines**

# of children/youth ages five through seventeen that indicate Yes  
(# of children/youth ages five through seventeen that indicate Yes + # of children/youth ages five through seventeen that indicate No)

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

### 15. PROGRESSION OF DEVELOPMENTAL MILESTONES (STABLE AND PRODUCTIVE ADULT)

Percentage of children/youth showing progression towards achieving developmental milestones on the way to young adulthood.

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#### DEFINITIONS

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- **Progression of Developmental Milestones (Stable and Productive Adult):** The Child and Family Team has determined that the youth, age five through seventeen, has made progress towards:
  - **Five Through Twelve:** improving ability to manage emotions; improvement in social interactions; having friends and/or recreational opportunities; developing greater acceptance of social norms; and/or responding to authority figures in an appropriate manner
  - **Thirteen Through Seventeen:** money management skills; understanding medical/psychiatric conditions and symptoms; learning to use transportation; learning vocational /technical /educational skills; learning/demonstrating organizational skills; working on a long term plan with goals and necessary supports.
- **Is Child/Youth on Track to Achieve Developmental Milestones:** The value utilized from the demographic, **is** child/youth on track to achieve developmental milestones field (g) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic is child/youth on track to achieve developmental milestones field (g) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic is child/youth on track to achieve developmental milestones field (g) that are not applicable for this measure: NA and O.

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#### METHODOLOGY

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##### **Population**

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

##### **Measurement Source**

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child/youth and the parent/caregiver;
- If the child/youth attends school, review and interpretation of reports regarding behavior and developmental milestones at that setting;
- Review of medical reports from the child/youth's primary care physician and any specialist (if applicable, e.g., psychiatrist, gastroenterologist, neurologist) for progress on child/youth's physical health and developmental milestones;
- If the child/youth receives any developmental services (e.g., DDD), report from appropriate service provider (e.g., speech therapist, OT, DSI); and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child/youth and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and the completion of relevant developmental, behavioral and

caregiver assessments concerning social, emotional and cognitive development as noted on the individual service plan.

- [The Magellan Youth Transition to Adulthood Planning Checklist Reference Guide, Attachment 3.17.1](#) should be used to guide the team in determining if the youth is reaching their milestones and prepared to transition to adulthood.

**Inclusion Criterion**

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have indicated, via the data demographic data set, a “yes” or a “no” on the demographic form.

**Review Period**

The Child’s System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates that the child/youth is on track to achieve developmental milestones.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the, is child/youth on track to achieve developmental milestones, field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the number of children/youth ages five through seventeen that indicate “Yes” on the child/youth is on track to achieve developmental milestones field against the number of children/youth ages five through seventeen that indicate “Yes” on the is child/youth on track to achieve developmental milestones field plus number of children/youth ages five through seventeen that indicate “No” on the is child/youth on track to achieve developmental milestones field.

**Scoring Guidelines**

$$\frac{\text{\# of children/youth ages five through seventeen that indicate Yes}}{\text{\# of children/youth ages five through seventeen that indicate Yes} + \text{\# of children/youth ages five through seventeen that indicate No}}$$

All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 16. IMPROVED YOUTH SUPPORT (Increased Stability)

Percentage of children/youth showing an improvement in youth support.

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### DEFINITIONS

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- **Improved Youth Support:** The Child and Family Team has determined that the youth has made progress towards: having a stronger support system (friends, family, services); feeling better able to relate to their support system; feeling more positive and optimistic with their life; being connected with peers and/or peer support groups, to help reduce isolation, as well as increases the self-efficacy of the youth in managing their needs; increased ability to navigate the behavioral health system as well as other systems the youth may be involved with; increased ability to access community resources as needed to provide housing, food, clothing and healthcare, mental health, and developmental services as needed.
- **Does Child/Youth Show Improvement in Youth Support:** The value utilized from the demographic does child/youth show improved youth support field (g) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic does child/youth show improved youth support field (g) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic does child/youth show improved youth support field (g) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Self report from the child/youth and the parent/caregiver.
- If the child/youth attends school, review and interpretation of reports regarding interactions with peers and participation in extra-curricular activities at that setting.
- Reports from behavioral health provider, including assessment & interventions services to date with child/youth and primary caregiver(s); recommendations for ongoing treatment; social and emotional functioning capacities and progress on goals related to social connectedness and building natural supports as noted on the individual service plan.
- [The Magellan Youth Transition to Adulthood Planning Checklist Reference Guide, Attachment 3.17.1](#) should be used to guide the team in determining if the youth is reaching their milestones and prepared to transition to adulthood.

#### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have indicated, via the data demographic data set, a "yes" or a "no" on the demographic form.

### **Review Period**

The Child's System of Care Dashboard Indicators will be updated monthly.

### **Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

### **Sample Selection**

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

### **Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates that the child/youth shows improved youth support.

### **Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the, does child/youth show improved youth support, field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the number of children/youth ages five through seventeen that indicate "Yes" on the does child/youth show improved youth support field against the number of children/youth ages five through seventeen that indicate "Yes" on the does child/youth show improved youth support field plus number of children/youth ages five through seventeen that indicate "No" on the does child/youth show improved youth support field.

### **Scoring Guidelines**

# of children/youth ages five through seventeen that indicate Yes  
(# of children/youth ages five through seventeen that indicate Yes + # of children/youth ages five through seventeen that indicate No)

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### **QUALITY CONTROL CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.

## 17. DECREASE IN SAFETY RISK

Percentage of children/youth showing a decrease in safety risk.

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### DEFINITIONS

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- **Decrease in Safety Risk:** The Child and Family Team has determined that the youth, age five through seventeen, has made progress towards: decreasing behaviors that pose safety risks; decreasing other's behavior that pose safety risks; decreasing substance use that poses a risk to safety ;and/or maintaining acceptably low level of safety risks (e.g., risks to safety are age-appropriate).
- **Is There a Decrease in Safety Risks for the Child/Youth:** The value utilized from the demographic is there a decrease in safety risks for the child/youth field (h) that indicates progress towards: Yes.
- **No Value:** The value utilized from the demographic is there a decrease in safety risks for the child/youth field (g) that indicates non-progress towards: No.
- **Non-Applicable Value:** The values utilized from the demographic is there a decrease in safety risks for the child/youth field (g) that are not applicable for this measure: NA and O.

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### METHODOLOGY

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#### Population

All behavioral health children/youth ages five through seventeen who are open and active with Magellan.

#### Measurement Source

Child and Family Team will determine success as described in the definition by:

- Consideration of self report from the child/youth and the parent/caregiver;
- If the child/youth attends school, review and interpretation of reports regarding behavior at that setting;
- If the child/youth is currently on probation/parole review and interpretation of reports regarding compliance with conditions of probation/parole; and/or
- Reports from behavioral health provider, including assessment & interventions services to date with child/youth and primary caregiver(s); recommendations for ongoing treatment; proactive use of the crisis plan to avoid utilization of crisis services; and progress on goals related to the reduction of safety risks as noted on the individual service plan.

#### Inclusion Criterion

All behavioral health children/youth ages five through seventeen who are open and active with Magellan and have been indicated via the data demographic data set to indicate a "yes" or a "no" on the demographic form.

#### Review Period

The Child's System of Care Dashboard Indicators will be updated monthly.

**Report Period**

The Maricopa Demographic Form must be completed at the EOC start, updated every six months, and completed again at the EOC end.

**Sample Selection**

All behavioral health children/youth ages five through seventeen who are open and active in the RBHA and who have a complete data demographic record entered in the Magellan data demographic data warehouse.

**Data Source**

Data Demographic Data Set – via electronic transmissions, the PNOs and the QSPs submit data demographic forms to Magellan which are downloaded to the data demographic data warehouse. The data demographic forms include a field that indicates that there is a decrease in safety risks for the child/youth.

**Data Collection**

Data is queried from enrollment demographics table on the data warehouse that identifies the, is there a decrease in safety risks for the child/youth, field. The data is collected by Magellan IT on the 5th day of the month following the reporting month. The data is compiled into a table that depicts the name of each PNO and the name of each QSP and the number of children/youth ages five through seventeen that indicate “Yes” on the is there a decrease in safety risks for the child/youth field against the number of children/youth ages five through seventeen that indicate “Yes” on the is there a decrease in safety risks for the child/youth field plus number of children/youth ages five through seventeen that indicate “No” on the is there a decrease in safety risks for the child/youth field.

**Scoring Guidelines**

$$\frac{\text{\# of children/youth ages five through seventeen that indicate Yes}}{\text{\# of children/youth ages five through seventeen that indicate Yes + \# of children/youth ages five through seventeen that indicate No}}$$

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**QUALITY CONTROL  
CONFIDENTIALITY PLAN**

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All data accessed for calculation of this performance measure is confidential and HIPAA compliant. All data is aggregated at the PNO and/or RBHA level, and is not presented at an individual client level.