

Magellan of Arizona/Maricopa RBHA

QI Committee Meeting Summary

Meeting Name: Cultural Competency Committee

Meeting Date: 10/15/07

Key Topics	Decisions/Outcomes
Culture Competency Fact Sheet	Review Cultural Competency Fact Sheet (goals, objectives, & outcomes)
Review Draft RBHA Cultural Competency (CC) Plan	<p>Case Study will be added to CC Plan.</p> <p>Director of Cultural Competency and Cultural Competency Specialist will rolled out a providers' survey for the deaf and hard of hearing. Magellan will be overseeing the process and due to DBHS 12/31/07.</p> <p>Change language in CC Plan step about hiring and training "bilingual" staff to "diverse" staff.</p> <p>Brenda Benage will write language for additional CC Plan step around improving contract language fro cultural competency.</p>