

**Magellan Health Services
Maricopa County Regional Behavioral Health Authority**

MINUTES

**PURPOSE: Maricopa Co. Behavioral Health Service Delivery for Native Americans
Tribal, Urban, and Native Health Providers**

Date of Meeting: Tuesday, September 2, 2008	Location of Meeting: Magellan Health Services Administration	
Attendance	Organization	
Clare Corey, PhD.	Pascua Yaqui Tribe: clare.cory@pascuayaqui-nsn.gov	
Dede Yazzie-Devine, CEO	Native American Connections: d.devine@nativeconnections.org	
Robert Williamson, Medical Director	Urgent Care Psychiatric Center (UPC)	
Shelley Curran, Director of Court Advocacy	Magellan Health Services: scurran@magellanhealth.com	
Maria Reyes, Cultural Competency Specialist	Magellan Health Services	
Teresa Pena, Cultural Competency Director	Magellan Health Services	
David Sampson, Treatment Coordinator	Tohono O'Odham Behavioral Health	
Sheryl Caponera, BH Operations Director	Native American Connections: s.caponera@nativeconnections.org	
Stephen Dannenbaum, Chief Clinical Officer	Magellan Health Services	
Terry Smith, Manager Eligibility and Evaluations	Magellan Health Services	
Elexia Torres, Community Developer	Magellan Health Services: etorres@magellanhealth.com	
Henry Beauduy, Director, Wassaja Family Services	Fort McDowell Yavapai Nation: hbeauduy@ftmcdowell.org	
Pricilla Foote, Director Behavioral Health	Gila River Health Care: pgiff@grhc.org	
Henry Walden, Director, Gila River Health Care	Gila River Health Care: henry.walden.jr@gric.nsn.us	
Fred Hubbard, Executive Director ACOIHC	Advisory Council on Indian Health Care: fredhubbard@azahcccs.gov	
Mary Robson, Ombudsman	Magellan Health Services: mcrobson@magellanhealth.com	
Danise Leveille, Crisis Services Manager	Magellan Health Services: dleveille@magellanhealth.com	
Camille Hernandez, Clinical Director NDNS4 Wellness	American Indian Prevention Coalition: chernandez@ndns4wellness.org	
Dennis Huff, Behavioral Health Director	Native Health: dhuff@nachi.com	
John Deneka, Social Services Program Manager	Phoenix Indian Center: johnd@phxindcenter.org	
Kevin Jordan, Clinical Supervisor	Salt River Pima Maricopa Indian Community: Kevin.jordan@srbmic-nsn.gov	
Chris Christy, Specialty Serv. Program Manager	Salt River Pima Maricopa Indian Community: chris.christy@srbmic-nsn.gov	
Rosemary Lopez, Deputy Director Health Services	Tohono O'Odham Nation: rosemary.lopez@tonation-nsn.gov	
Dave McIntyre, Area Mental Health Consultant	Indian Health Services: david.mcintyre@ihs.gov	
Richard Moreno, Director of Behavioral Health	Native American Connections: r.moreno@nativeconnections.org	
Carlos Tosca, Evaluations Supervisor	Magellan Health Services: cftosca@magellanhealth.com	
Steven Scott, Health Plan Liaison	Magellan Health Services: smscott@magellanhealth.com	Visitors:
James Broker, Inter Agency Liaison	Magellan Health Services	NEXT MEETING:

AGENDA ITEM	ACTIONS/ DISCUSSIONS/ RECOMMENDATIONS	FOLLOW UP/ ACTIONS	PERSON(S) RESPONSIBLE & DATE
WELCOME/ INTRODUCTIONS	D'arcy Roybal, Tribal Liaison, Magellan Health Services		
PURPOSE	Improve behavioral health service delivery for Native American recipients in Maricopa County.		
SERVICE DELIVERY UPDATES: TRIBES	Chair: Darcy J. Roybal – Liaison Recorder: Elexia Torres, Community Developer – Magellan Health Services		
FORT MCDOWELL YAVAPAI NATION	<ul style="list-style-type: none"> • Distributed Draft Tribal Crisis Procedures for group to review as a template. • Tribal Crisis Procedures are currently being reviewed by FMYN General Counsel for approval. • Tribal Crisis Procedures need to be in place before crisis teams can be dispatched on tribal land. Components of the Tribal Crisis Procedures shall serve as an “invitation” for crisis teams to deliver services on tribal land. • Maricopa Tribes are encouraged to ‘add to’ the procedures to fit the unique needs of their Community health and jurisdiction codes. • Gila Bend is within the GSA of Maricopa County; RBHA 07. Crisis teams should respond to calls to Gila Bend. Tohono O’Odham Nation requested data on the number of crisis calls from Gila Bend; specifically for Tohono O’Odham tribal members. 	<p>Currently, there are no Tribal Crisis Procedures approved by Maricopa Indian Tribes.</p> <p>Collect data on the number of crisis calls from Gila Bend TO tribal members.</p>	D’arcy Roybal 1/09
SALT RIVER PIMA MARICOPA INDIAN COMMUNITY	<ul style="list-style-type: none"> • Salt River Tribal Psychiatrist to conduct SMI evaluations through a single case agreement with Magellan Health Services. Clarification was made that the tribal psychiatrist would conduct SMI evaluations for tribal members living on the reservation, then send evaluation to Magellan’s SMI Determination staff. - Utilizes valuable tribal resources already in place. - Streamlines the evaluation process; eliminates the need for two SMI evaluations. - Increases PCP coordination. • Tribal Psychiatrist will have to be credentialed through Magellan Health Services as well as utilize the DBHS Behavioral Health Assessment and Service Plan (Evaluation Packet). - Carlos Tosca, Evaluations Manager, reviewed the credentialing process and the Behavioral Health Assessment and Service Plan as well as offered to provide technical assistance. Dr. Stephen Dannenbaum highlighted the SMI evaluation/determination training and explained the extension process to obtain additional records/information for an appeal. - Magellan Health Services to provide more education regarding SMI criteria, grievance/appeals process, and entitlement service package for SMI 	D’arcy Roybal sent the Behavioral Health Assessment and Service Plan and information on the credentialing process to SRPMIC on 9/9/08. (Refer to the Provider Manual through MagellanofAZ.com.	Meeting scheduled with SRPMIC 9/29/08

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	recipients.		
TOHONO O'ODHAM NATION	<ul style="list-style-type: none"> • The Letter of Agreement (LOA) between Magellan Health Services and Tohono O'Odham will be sent to Tohono O'Odham for review. The LOA must have ADHS final approval. Timeline for completion 30 days. • Identify providers in network to provide behavioral health services to San Lucy District. Utilize other providers through an Inter-RBHA single case agreement. • Host a "How are We Doing?" forum closer to Gila Bend and other tribal communities. 	<p>D'arcy Roybal Tohono O'Odham Nation</p> <p>Rekindle work group with Tohono O'Odham, Magellan, and Indian Health Services</p>	11/08
SPECIAL PROJECTS 1. CULTURAL COMPETENCY CURRICULUM 2. TRIBAL GRAND ROUNDS (PIOLT)	<ol style="list-style-type: none"> 1. The cultural competency work group is in need of representation from each Maricopa Indian Tribe, Urban Indian Health Providers, and Indian Health Services. Participation has been low. Magellan will seek family and community representation as well. 2. Magellan Health Services proposed a Tribal Grand Rounds Project to begin meeting quarterly with Salt River Indian Community and Phoenix Indian Health Center. The purpose of this project is to be accessible to tribal behavioral health and Indian Health Services in staffing clinical cases with people from various disciplines. This is a forum for communicating the clinical needs of a high risk patient and collectively making recommendations for behavioral health services. The target population shall be T-19/SMI/Special Populations. <p>Benefits:</p> <ul style="list-style-type: none"> • Multiple Avenues to Services • Integrates service delivery (Tribal/IHS/RBHA) • Increases capacity of services • Provides alternative appropriate treatment resources • Enhance therapeutic relationship between Tribe(s), Indian Health Services, and the RBHA • Instrument for preventing future decompensation for SMI patients • Decreases the cost of inpatient treatment • Mitigate Ash admissions. 	<p>Other Maricopa Tribes/tribal behavioral health providers are welcome to attend Tribal Grand Rounds Meetings.</p>	12/08
OPEN FORUM	1. Peer Recovery Program	D'arcy Roybal	Ongoing

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“TOP 5” LIST: PROJECTS FOR ‘09	<ul style="list-style-type: none"> - Needs to be taken out into tribal communities 2. Involuntary Tribal Commitment Process <ul style="list-style-type: none"> -Need a better understanding of process: outline inpatient care process, discharge planning, continuum of care. 3. Phoenix Indian Medical Center: Medication Issue <ul style="list-style-type: none"> -Who can prescribe/fill? -Increase PCP Coordination 4. Service Delivery for Tohono O’Oham San Lucy District, Ka Ka Village 5. Suicide Prevention <ul style="list-style-type: none"> -What is Magellan Health Services doing in this area? 6. Codes for Traditional Consultants for GMH/SA population 7. Improve Coordination of Services <ul style="list-style-type: none"> -Tribal 638, IHS, Urban Indian Health Providers, T/RBHA 		
NEXT QUATERLY MEETING	Tuesday, December 2, 2008 Magellan Health Services 4129 E. Van Buren Street PHX 85008 1:00 – 3:00 p.m. Cottonwood Room		