

**Magellan Health Services  
Maricopa County Regional Behavioral Health Authority**

**MINUTES**

**PURPOSE: Maricopa Co. Behavioral Health Service Delivery for Native Americans  
Tribal, Urban, and Native Health Providers**

**Date of Meeting: Tuesday, November 20, 2007**

**Location of Meeting: Magellan Health Services Administration  
Cottonwood Conference Room**

**Attendance**

Sheina YellowHair, Tribal Liaison, Cenpatico  
Don Warne, M.D., American Indian Health & Management Policy  
Chris Christy, Salt River Pima Maricopa Indian Community  
Mona Polacca, InterTribal Council of Arizona  
Richard Moreno, Native American Connections  
Lydia Hubbard-Pourier, ADHS  
Sandy Porter, Fort McDowell Yavapai Nation  
Laurel Rettle, Cenpatico  
Sherrilla McKinley, Salt River Pima Maricopa Indian Community  
Susan McCraw-Helms, Salt River Pima Maricopa Indian Community  
Dave Atkins, IHS  
Carol Dahozy, IHS  
Sheryl Coponera, Native American Connections  
Yvonne Fortier, Native American Connections  
Rosa Muna, Centro de Amistad  
Priscilla Foote, Gila River Health Care  
Linda Westover, IHS  
Danise Leveille, Magellan Health Services  
Greg Taylor, Magellan Health Services  
Carlos Tosca, Magellan Health Services  
Alida Montiel, InterTribal Council of Arizona

Charlotte Fafard, PIMC Case Management Supervisor  
Lynn Abeita, Desert Visions  
Terry Smith, Evaluations Manager, Magellan Health Services  
Violet Mitchell-Enos, Salt River Pima Maricopa Indian Community  
Michael Allison, Native American Liaison, ADHS  
Alice Manuel, Magellan Health Services  
Elexia Torres, Magellan Health Services  
Renee Waterstradt  
Monica Taylor-Desir, Salt River Pima Maricopa Indian Community  
Myrna Paraba, Salt River Pima Maricopa Indian Community  
Julia Ysaguirre, IHS  
Rita Moreno, IHS  
DeDe Yazzie-Devine, Native American Connections, CEO  
Nolan Robert, Magellan Health Services  
Barry Bowman, Tohono O'oham San Lucy District  
Reilly Darling  
Dave McIntyre, IHS  
Shakira Small, Magellan Health Services  
Al Pooley  
Tony Dekker, M.D., PIMC

AGENDA ITEM	ACTIONS/ DISCUSSIONS/ RECOMMENDATIONS	FOLLOW UP/ ACTIONS	PERSON(S) RESPONSIBLE & DATE
<b>WELCOME/ INTRODUCTIONS</b>	<b>Yvonne Fortier</b> opened the meeting with a blessing. All attendees introduced themselves.		
<b>PURPOSE</b>	This meeting is Magellan's first efforts to build partnerships within the Native American Community for the purpose of providing integrated support for Native Americans seeking culturally respectful behavioral health services. These meetings will be held quarterly.		
<b>ROLES</b>	Chair/Lead: <b>DeDe Yazzie Devine</b> – Native American Connections President/CEO <b>Darcy J. Roybal</b> – Magellan Health Services, Tribal Liaison Recorder: <b>Chris Damle</b> – Magellan Health Services		
<b>AGENDA ITEM 1: Native Health Demographics; Systems of Care; Barriers to Treatment</b>	<b>Dr. Don Warne</b> , American Indian Health Management & Policy presented an overview of the health and resource disparities that affect Native Americans in Arizona. Dr. Warne emphasized 4 major health disparities among the Native American population: <ul style="list-style-type: none"> <li>• Diabetes, Alcoholism, Accidents, Suicide</li> </ul> Dr Warne presented the triad of Alcoholism – Depression – Diabetes and stated the greatest challenge is treating these physical and mental health issues concurrently. Dr. Warne stated collaborative efforts between the RBHA, Tribes, Urban Indian Providers, and IHS is necessary.		
<b>AGENDA ITEM 2: Service Delivery Sources in Maricopa County Presentations</b>	<ul style="list-style-type: none"> <li>• <b>Indian Health Services – Dr. David McIntyre, David Atkins</b> detailed their work on substance abuse treatment, suicide prevention, and stressed the importance of transitioning Native Americans determined SMI out of the correctional system and into the community.</li> <li>• <b>AZ Dept of Health Services – Michael Allison, Native American Liaison</b> provided insight into the formation of TRBHA's and 638 Tribal Programs. He advocated for Tribes and expressed a commitment from the Department to respond to health and resource disparities in the Native American Community. He challenged Magellan to include Tribes, Urban Indian Health Providers and Native Stakeholders to be a part of strategic planning for improving behavioral health care service delivery in Indian Country.</li> <li>• <b>Gila River Health Care – Pricilla Foote-</b> presented the Gila River Health Care programs and their TBHA stating their goal is to provide seamless services to their community members.</li> <li>• <b>Salt River Indian Community – Violet Enos</b> provided an overview of their Health Services Division and Behavioral Health Division emphasizing the need for increased communication from the RBHA to inform Native American Communities on how their community members can access</li> </ul>		

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	<p>services. Violet stated that communication, collaboration, cooperation, comity, and caring should be the common denominator between Indian Tribes and Magellan for providing services to Native American consumers.</p> <ul style="list-style-type: none"> <li>• <b>Phoenix Indian Medical Center – Dr. Tony Dekker</b> suggested 5 Opportunities to Improve Behavioral Health Care: <ol style="list-style-type: none"> <li>1. Magellan should provide transportation for Title XIX individuals not currently enrolled with the RBHA;</li> <li>2. Lower the wait time for psychiatric admissions; the admission process is too lengthy; UPC routinely declines PIMC referrals;</li> <li>3. PIMC doctors should be able to prescribe medications as Magellan contracted providers; coverage of prescription medication should be accepted outside of PIMC;</li> <li>4. Onsite case management services should be included for all SMI eligible clients receiving care from the PIMC;</li> <li>5. Encouraged psychiatrists to obtain opioid treatment certification that PIMC offers. Medications Suboxone and Subutex should be prescribed for the treatment of opioid dependence and part of Magellan's formulary.</li> </ol> </li> <li>• <b>Inter-Tribal Council of Arizona (ITCA) – Alida Montiel</b> presented an overview of their community advocacy for Tribes and expressed concern over diminished behavioral health resources for Native Americans. ITCA is currently collecting data on substance abuse rates targeting 19 tribes in AZ.</li> </ul>		
<p><b>AGENDA ITEM 3:</b>  <b>Maricopa Crisis Response Network (MCRN)</b></p>	<p><b>Suzanne Rabideau, MCRN Manager</b> presented an overview of the Maricopa Crisis Response Network. Suzanne handed out contact information and answered questions regarding mobile teams and crisis transportation. She reported that there has been an average of 1 call per month from Maricopa Indian Tribes requesting crisis services.</p>		
<p><b>AGENDA ITEM 4:</b> <b>Lunch Break</b></p>	<p>Lunch was provided by the Magellan Health Services Cultural Competency Department and Community Development Department.</p>		
<p><b>AGENDA ITEM 5:</b> <b>OPEN FORUM</b></p>	<p><b>Darcy Roybal, Tribal Liaison</b> facilitated this Open Forum. <b>Nolan Roberts, Network Development Manager</b> and <b>Steve Dannenbaum, Ph.D., Chief Clinical Officer</b>, were present to discuss issues that were discussed.</p> <ul style="list-style-type: none"> <li>• There was a request that Magellan recognize SMI determination assessments from Tribal psychiatrists. Concerns are that the RBHA denies SMI eligibility for Native American consumers after a Tribal Provider determined the consumer SMI eligible. Steve Dannenbaum addressed this issue stating that Magellan is following the SMI evaluation and</li> </ul>	<p>Magellan shall develop a Strategic Planning Committee comprised of representatives from the Maricopa Indian Tribes, Urban Indian Health Providers, IHS, and Community Stakeholders</p>	

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	<p>determination process set forth by the State. Steve Dannenbaum asked the Tribal psychiatrists to familiarize themselves with the SMI criteria outlined by ADHS and reflect relevant facts in their clinical documentation that may have a bearing on the SMI determination process. The SMI evaluation and determination process is outlined in the Provider Manual available on Magellan's website: <a href="http://magellanofaz.com">magellanofaz.com</a>.</p> <ul style="list-style-type: none"> <li>• There was a request that Magellan schedule presentations with all the Maricopa County Indian Tribes to discuss behavioral health services that are available and provide an organization chart of the RBHA including key contact people.</li> <li>• There was a question as to why the Governance Board has not included a Tribal representative. Concerns were raised that the needs in the Native American Community should be presented by a Tribal representative and that a Native American representative should hold a seat.</li> <li>• There was a recommendation that the minutes and contact information for all attendees be distributed to all participants.</li> <li>• There was frustration over UPC evaluating crisis referrals and discharging consumers back into the community without conferring with the referring Tribal Provider.</li> <li>• Tribes requested that MCRN establish a protocol with Tribal communities to coordinate the functions of MCRN with Tribal jurisdictions.</li> </ul>	<p>to examine all concerns and barriers that affect service delivery in Native American Communities and develop initiatives for improvement.</p> <p>MCRN will meet with each Maricopa Tribe to present the functions of the crisis network.</p> <p>Community Development teams will provide outreach presentations to the Maricopa Indian Tribes outlining the functions of the RBHA and covered behavioral health services for Native American recipients.</p> <p>Distribute Quarterly Meeting Minutes and Attendee Distribution List to all participants.</p>	<p>Darcy Roybal 1/18/08</p> <p>Suzanne Rabiudeau Darcy Roybal 2/19/08</p> <p>Community Development Department Cultural Competency Department Darcy Roybal 1/31/08</p> <p>Darcy Roybal 12/1/07</p>
NEXT QUATERLY MEETING	<p>Tuesday, February 19, 2008 1:00 p.m. – 3:00 p.m. Magellan Health Services of AZ, 4129 East Van Buren Street, Phoenix 85008</p>		

Respectfully Submitted,

Darcy Roybal, Tribal Liaison, Magellan Health Services

11/29/07  
Date

