



Magellan of Arizona Regional Behavioral Health Administration

Governance Board Minutes of August 1, 2007

Attendance:

Community Members of Governance Board:

Trish Bleth, CEO SELFF, Inc. – Adult Service Recipient Representative

Sue Davis - Family Member Representative

Nick Margiotta, Phoenix Police Department – Community Member Representative

Luz Sarmina, CEO Valle Del Sol – CEO Children Provider Representative

Ted Williams, CEO ABC Housing – CEO Adult Provider Representative

Valerie Van Auken – Family Member of Child Recipient Representative

Magellan Staff:

Russ Petrella – Representative of the Chief Executive Officer, Maricopa County RBHA

Chris Carson - Chief Medical Officer, Maricopa County RBHA

Dan Wendt - Chief Quality Officer, Maricopa County RBHA

Erin Somers – Representative of the Chief Community Relations Officer, Maricopa County RBHA

Jennifer Tripp - Representative of the Chief Recovery and Resiliency Officer, Maricopa County RBHA

Jim Stringham – Representative of the Chief Systems Transformational Officer, Maricopa County RBHA

Consultant to Governing Board:

Charles Curie, Principal - The Curie Group, Consultant to the Board

Meeting Overview:

Russ Petrella, President of Magellan Behavioral Health, welcomed the members to the first Board meeting of the Governance Board. He noted the Board's historic significance as the first entity of its kind in the nation, where stakeholders had a seat at the table for the oversight and decision making authority of their behavioral health system. He led the Board introductions by giving a brief overview of his professional background and invited the members, staff and guests to introduce themselves.

After introductions Russ reviewed the purpose of the meeting and identified Agenda items which were discussed by the Board. A summary of key discussion items is provided below.

Review of Governance Board Draft Charter

- Russ confirmed that Magellan originally conceived the idea of the Governance Board to create a forum for Shared Decision Making for the development of the overall program vision and direction of the RBHA organization; input on clinical policy; Network composition; Community reinvestment funds policy & approach; clinical budget priorities; and training policy; just to name a few areas. Magellan is committed to a collaborative and consensus-driven program.
- Discussion took place in regards to the role of the Governance Board, in relation to a proposed Magellan document which stated that the Board would focus on clinical issues and that financial decisions would be made by Magellan. Luz Sarmina commented that the two are deeply intertwined and to not treat them as such would create an unrealistic discussion and she believes the board would not recommend anything that would cause financial ruin to Magellan, clinical or financial because board members realize how deeply intertwined we are. It was agreed that Magellan would discuss further and propose language that would satisfy both parties.
- Charles Curie, Principal, The Curie Group, introduced himself as an independent consultant to the Board. As Mr. Curie is not a Magellan employee, he is able to act as a sounding board and provide his insights to the Board as they continue. He recently headed up the Substance Abuse and Mental Health Services Administration (SAMSHA) and helped establish and manage the President's New Freedom Commission on Mental Health. Mr. Curie also established National Outcome Measures for mental health and substance abuse services.
- Mr. Curie reminded attendees that the Board will be very visible as it is breaking new ground both locally and nationally. He focused the Board's attention on the following issues:
 - Board members should remember to transcend their own individual perspectives and interests and keep focused on the greater picture.
 - They not only have oversight of judicious use of local taxpayer dollars, but a responsibility to the citizens who pay those taxes.
 - Mr. Curie again underscored the great opportunity the Board has before it to be a blueprint for the Recovery movement by involving consumer and family members.
 - He concluded by reiterating to the board his availability to provide consultation and advice to them and mentioned that his contact information was in their packets.
- Jennifer Tripp, Magellan Public Sector's Vice President for Program Innovation, reviewed the draft Charter with the members. Consistent with the draft Charter, half of the community members of the Board will have 1 year terms and the remaining half will have 2 year terms. At the meeting, a drawing was held to identify which members held which terms. The following members will have one year terms: Sue Davis, Trish Bleth and Luz Sarmina. The remaining members will hold two year terms: Ted Williams, Val

Van Auken and Nick Margiotta. The selection of Co-Chairs will take place at the next Governance Board meeting.

- The Board reviewed and discussed the availability of voting by proxy to accommodate members when they will not be able to physically or telephonically attend.

Implementation Update

Jim Stringham, National Director for Provider Learning for Magellan presented an update on the transition activities.

- Magellan is on schedule with the planned build-out of the RBHA Service Center at 4129 E. Van Buren in Phoenix. The existing space is being reconfigured to accommodate RBHA staff.
- The Provider Network Organizations (PNO's) have been meeting weekly with Magellan to ensure a smooth transition. The three Children PNO's are Quality Care Network, Southwest Network and People of Color Network. The two adult PNO's are Choices and Southwest Network.
- The PNO Readiness Review will be presented to the Board for their approval and final decision making on when the PNO's are ready to begin providing services. The Crisis Response Network, Maricopa Crisis Recovery Network, (MCRN) will go live on September 1, 2007. Magellan is providing the office space and infrastructure (phones, T-1 lines, etc...) in order to turn it over to the MCRN for a Sept 1, implementation.
- Magellan will utilize existing RBHA phone numbers for the Crisis phones, Access phone lines, TTY numbers for the deaf and hearing impaired. Magellan will continue to advertise the phone numbers in the inside covers of phone books, website and collateral materials.
- Jim summarized the credentialing process for all providers that currently contract with Value Options, and the provider orientation sessions that have had a good turnout to-date with more scheduled for the near future.
- Magellan continues to learn of activities that occur at the RBHA. A direct result of this review process is the addition of 30-40 staff that was not included in the original proposal.
- A question was raised regarding the process for Clozapine dispensing. Magellan's sub-contractor, Rx America, will be managing issues related to pharmacy management.

Review of Financial Structure of RBHA Program

- Bill Grimm, Vice President Finance for Magellan and Shannon Sieverling, Chief Financial Officer for the RBHA, gave an overview of the terminology and existing funding structures for the program. They reviewed the two pools of dollars that form the RBHA funding pool. These include a fixed pool of funds available for the Non Title XIX individuals, (\$120million) and capitated funding for Title XIX members and Title XXI members. Bill and Shannon described the flow of funds related to the Title XXI and XIX, including Children, SMI and General Mental Health funds.

- Due to incomplete data for historical utilization, it is difficult to project what the true costs are for the program. Based on the information provided, there are \$120 million dollars available for the Non Title XIX services with an estimated \$130 million in expenditures on the eligible population in this area.
- Discussion around the different populations and funding streams center on what information was currently available to Magellan, what areas might have incomplete data, and the challenges inherent in making needed dollars available to the underserved populations. The discussion also addressed the need to identify areas where funding could be maximized.

The finance team underscored its commitment to continue to bring financial information to the Board. Board members were encouraged to ask questions.

Proposed Meeting Schedule & Agenda

A preliminary meeting schedule through the end of September was reviewed and approved by the Board. The Board will meet on the following dates:

- Wednesday, August 8, 2007
- Wednesday, August 22, 2007
- Wednesday, September 5, 2007and
- Wednesday, September 19, 2007.

All meetings will take place from 10am-12noon at a location to be determined.

Among the key items at the next Board meeting will be a discussion of the Ad Hoc Service Delivery Transition Committee, which will make recommendations to the Board for the transition of the direct service clinic sites to the PNO's.

The Board adjourned at 12:40pm.