

## *General Provider Communication*

*Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.*

Dear Magellan Providers,

- Look for an enhancement to the State Roster Search tool on the Magellan Provider website. Data will be arranged slightly different. There will be a link at the bottom of the application for eligibility. This link will only appear when the member selected is covered by the Magellan RBHA.
- Providers and Magellan have been working diligently to address any issues that would prevent a claim/encounter from being processed. Providers have been very helpful in communicating barriers to the timely filing of encounters.
  - As a reminder, the timely filing deadline for September 2007 claims ends on March 31, 2008.
  - Magellan has made the decision to grant an extension of the timely filing deadline for October 2007 claims until April 30, 2008.
  - You will continue to receive your Comprehensive Claims Report on a weekly basis. Please contact your Provider Relations Liaison if you have not received this or if you have any questions about the report.
  - As a reminder, late last spring AHCCCS elected to deploy an NPI contingency plan which allowed for the continued dual use of the NPI for service/rendering providers through February 29, 2008 dates of processing. This contingency period has now expired and AHCCCS will enforce appropriate full compliance with the NPI provisions for processing on and after 3/1/2008 for service/rendering providers. For additional information related to AHCCCS NPI requirements refer to the [AHCCCS NPI webpage](#). Magellan encourages any provider to act on this matter promptly if they have not already done so. We appreciate your attention to this matter.

Providers need to continue to work diligently with Magellan to address barriers to the timely filing of encounters and claims. Magellan will continue to monitor the progress of this effort with providers.

Please contact your Magellan Provider Relations Liaison to discuss questions or concerns.

