

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Magellan would like to inform all providers currently working on missing initial demographic records that DBHS and Magellan have been working together to fix the missing demographic processing issue and have developed a fix to the 9/1 rollover consumer intake date processing issue.

Starting Tuesday, July 8, you can now resubmit your initial demographic records for consumers enrolled to Magellan on 9/1, who have had another intake prior to the 9/1 intake date in your files. This system edit has been lifted for Magellan consumers only and it will only effect consumers with 9/1 intake dates for Magellan on the state CIS system. This includes ALL 9/1 rollover consumers.

Also effected Tuesday, July 8, is the ISP date, the descriptive characteristics effective date and the ISP effective date. These dates may now be before the Magellan 9/1 intake date and will pass all edits.

Magellan asks that providers resubmit those demographic records that had previously encountered errors in these circumstances.

Thank you for your assistance is fixing these issues.

If you have questions about this communication, please contact your Provider Relations Liaison.

