

General Provider Communication

*Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.*

Dear Provider,

Magellan would like to inform you of a correction made to the communication sent Monday, December 8, titled "Demographic Updates." Please note the phone number in the communication was incorrect. To schedule a submission test or if you have questions regarding the demographic system update, please contact Jim Bajzath at **(314) 387-4044**.

Please see below to view the original communication with the updated phone number in bold.

Thank you for your cooperation.

Dear Provider,

DBHS has supplied Magellan with several documents regarding demographic system changes, which must be completed now in order to comply with the demographic system change in January 2009.

In an effort to ensure systems are updated by January 2009, Magellan is providing you with the documents now. We hope this will give you adequate time to update you systems, allowing for the capture of the data as required by the new specifications before January 2009. The specified changes must be completed to your systems and fully tested by the go live date of Monday, January 26, 2009.

Magellan will support a test process for providers on an individual basis. This applies to those providers that process their demographic through and EDI process. Once changes have been made to your system and you are prepared to submit files in the new format, please contact Jim Bajzath at **(314) 387-4044** or at JLBajzath@MagellanHealth.com to schedule the submission of the test files. Once the test file is submitted you will receive review information of how well your file meets the required changes and specifications.

Charles Hobbs' Team will also function as support for provider. If you have questions

regarding the required demographic changes, please contact Jim.

The current demographic form will be updated and will be made available on the Magellan of Arizona Web site soon. A separate provider communication will be sent when the updates are available. The communication will also include an update of the Web version of the 834 intake.

To view the demographic system change documents, please click on the hyperlinks below.

[Employment Values Specs:](#) Employment status categories have been redefined to avoid confusion and improve categorization.

[Birth to Five Axis III Values Specs 093008:](#) Additional AXIS III codes have been added for the birth through five assessments.

[Demographics Pre-Processor Edits:](#) Preprocessor edits and their associated message number are defined in this document.

[Demographics File Detail Record:](#) The full demographic record is defined in detail - this can be used in combination with the Demographic Users Guide (DUG) to see the full definition of the demographic requirements.

[FOMs Values Specs:](#) The Functional Outcome Measures fields (FOMs) are changing in that they now allow the value of "O" which stands for ignored. "X" is still a valid entry and it continues to stand for Not Applicable to age.

[Encounter Suspension - Intake Specs:](#) The document describes the new encounter suspension functionality. If a consumer has an open intake over 55 days old (days 56 and beyond) without an accepted initial demographic, ALL encounters for that consumer will be rejected until the demographic is securely on file.

Thank you.

