

# Integration: 14 Essential Elements

- Fully integrated service model
- Shared continuity of care record
- Specialized chronic care improvement program

- Recipient voice and participation
- Family support and engagement
- Self-mgmt tools and education
- Self-advocacy



- Shared governance
- Shared resources allocated by level of risk
- Outcome and System Efficiency tracking

- Increased access to BH & primary care
- Routine screening and prevention
- Whole health peer supports
- Strengths-based services and language