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General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Hurry, the deadline to test the new recoupment 835 file is Friday, February 13, 2009!

Since December 1, 2008, Magellan's EDI team has been sending providers a TEST VERSION of the new recoupment 835 file as well as your regular 835 files. This new file has all the normal 835 entries, but also contains recoupment/reversals. Since providers may not have reversals every day, you may not see any negative amounts within the test file. Please note that the TEST VERSION is noted TEST rather than Production.

Magellan would like to remind and encourage all providers to test a few recoupment 835 files in their system. Once you are comfortable with the new file, please contact Nicole LaChance, systems analyst for Magellan, at NLLachance@MagellanHealth.com. Nicole will inform the programmers that you have approved the testing and that the recoup 835 should now be your normal 835 file (if indeed you wish to change). Your 835 files should take the new form within 48 hours. Providers will also receive an e-mail notification once the standard file format has changed. To view a technical description of the enhancement, please [CLICK HERE](#).

If you have questions regarding the TEST VERSION, please contact Nicole.

Magellan understands your time is valuable and appreciates your assistance in testing the new file.

Thank you.

