

**PROVIDER NOTICE:**  
**Provider Manual Revision**

Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.

Dear Provider,

In the previous notice regarding 9000 codes, the POS for new code 99367 was incorrectly written as POS 21, 2 rather than POS 21, 22. Please see the change below in bold.

---

*Provider Notice*  
**9000 Codes**

**Date: August 18, 2008**

**Notice number: 32**

In accordance with ADHS/DBHS guidelines, providers are required to comply with the updated policies and procedures presented in provider notices. Where applicable, this information is incorporated into the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition. The full provider manual and provider notices are available at the [For Providers](#) area of Magellan's Web site, [www.MagellanofAZ.com](http://www.MagellanofAZ.com).

---

The Division of Behavioral Health Services notified all RBHAs on May 20, 2008, of replacement codes for medical conference and phone calls (old codes were discontinued December 31, 2007).

**Please note that Magellan Health Services has loaded the new replacement codes into the Magellan Health Services systems to allow providers to bill/encounter these codes.**

The following is a list of codes end dated by AHCCCS on December 31, 2007, and the replacement codes that are effective as of January 1, 2008:

**END-DATED CODE:**

- **99361** - Medical conference by a physician with interdisciplinary team of health professionals or

representatives of community agencies to coordinate activities of patient care (patient not present); approximately 30 minutes.

#### **NEW CODES:**

- **99367** - Medical team conference with interdisciplinary team of health care professionals, patient and/or family not present, 30 minutes or more; participation by a physician.
  - **Provider Types:** 08, 18, 31 **POS:** 21, 22
- **99368** - Participation by non-physician qualified health care professional (Team conference services of less than 30 minutes duration are not reported separately).
  - **Provider Types:** 08, 18, 19, 31 **POS:** 21, 22

#### **END-DATED CODE:**

- **99371** - Telephone call by a physician to patient or for consultation or medical management or for coordination medical management with other health care professionals (e.g. nurses, therapists, social workers, nutritionists, physicians, pharmacists); simple or brief (e.g., to report on tests and/or laboratory results, to clarify or alter previous instructions, to integrate new information from other health professionals into the medical treatment plan, or to adjust therapy).
- **99372** - Telephone call, intermediate (e.g. to provide advice to an established patient on a new problem, to initiate therapy that can be handled by telephone, to discuss test results in detail, to coordinate medical management or a new problem).
- **99373** - Telephone call, complex or lengthy (e.g. lengthy counseling session with anxious or distraught patient, detailed or prolonged discussion with family members regarding seriously ill patient, lengthy communication necessary to coordinate complex services).

#### **NEW CODES:**

- **99441** - Telephone evaluation and management service provided by a physician to an established patient, parent, or guardian not originating from a related E/M service provided within the previous 7-days nor leading to an E/M service procedure within the next 24-hours or soonest available appointment, 5-10 minutes of medical discussion.
- **99442** - Same as above; 11-20 minutes of medical discussion.
- **99443** - Same as above; 21-30 minutes of medical discussion.

Please note that the new allowable codes are not a one to one match with the previously used codes. These are new codes with specific criteria for use. Please ensure when billing these codes meet the criteria outlined in the definitions above. The standard fee schedules will be posted on [Magellan of Arizona's Web site](#) by Friday, August 15, and will reflect the new codes and associated rates.

Providers can now begin billing these replacement codes.

*If you have questions about the information in this Provider Notice, please contact your provider relations liaison.*

