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**PROVIDER NOTICE:**  
**Provider Manual Revision**

*Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.*

## *Provider Notice*

### **Revision to ADHS/DBHS Policy and Procedure Manual Sections QM 2.2 and CO 1.2**

**Date: January 26, 2009**

**Notice number: 59**

In accordance with ADHS/DBHS guidelines, providers are required to comply with the updated policies and procedures presented in provider notices. Where applicable, this information is incorporated into the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition. The full provider manual and provider notices are available at the [For Providers](#) area of Magellan's Web site, [www.MagellanofAZ.com](http://www.MagellanofAZ.com).

The Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) has revised their Policy and Procedures Manual, Sections QM 2.2 and CO 1.2. The changes will be effective on March 1, 2009. To review the revisions please refer to the table below.

<b>ADHS/DBHS POLICY AND PROCEDURES MANUAL SECTION QM 2.2, Showing Report</b>			
<b>Policy #</b>	<b>TITLE</b>	<b>DESCRIPTION OF CHANGE</b>	<b>Last Revision Effective Date</b>
QM 2.2	QM 2.2 General Content	Regional Behavioral Health Authority (RBHA) changed to Tribal/Regional Behavioral Health Authority (TRBHA) throughout the document where appropriate.	3/1/09
QM 2.2	Definitions	Definitions section added to the document. Added definitions for: Certification of Need (CON) Recertification of Need (RON)	3/1/09
QM 2.2	Procedures	Reference and instruction for the T/RBHA to complete the Statistical Appendix Format (formerly known as Attachment B) removed as this is no longer required as part of the	3/1/09

		Showing Report.  Reference and instruction for ADHS/DBHS to complete Showing Reports Findings for the Quarter (formerly known as Attachment C) removed as this is no longer required as part of the Showing Report.	
QM 2.2	Signatures	Updated	3/1/09
QM 2.2	Attachments	Cover Letter Template revised to be known as Attachment B  Statistical Appendix Format (formerly known as Attachment B) removed as this is no longer required as part of the Showing Report. Showing Reports Findings for the Quarter (formerly known as Attachment C) removed as this is no longer required as part of the Showing Report.	3/1/09
<a href="#">Please click here to view the revisions made to the ADHS/DBHS Policy and Procedures Manual Section QM 2.2, Showing Report</a>			

<b>ADHS/DBHS POLICY AND PROCEDURES MANUAL CO 1.2 Cultural Competency</b>			
<b>Policy #</b>	<b>TITLE</b>	<b>DESCRIPTION OF CHANGE</b>	<b>Last Revision Effective Date</b>
CO 1.2	Purpose	Added language as indicated.	3/1/09
CO 1.2	Scope	Added and revised language as indicated.	3/1/09
CO 1.2	Policy	Added and revised language as indicated.	3/1/09
CO 1.2	References	Added references as indicated.	3/1/09
CO 1.2	Definitions	Added definitions for:  Commonly Encountered Limited English Proficiency(LEP) Groups; Disability; Interpretation; Qualified Interpreter/Translator; and Translation	3/1/09
CO 1.2	Procedures	Revised as indicated	3/1/09
<a href="#">Please click here to view the revisions made to the ADHS/DBHS Policy and Procedures Manual CO 1.2 Cultural Competency</a>			

*If you have questions about the information in this provider notice, please contact your provider relations liaison.*

