



Child & Family Advisory Partnership Minutes



Date of Meeting: Wednesday, October 26, 2011 Meeting Time: 5:30-7:30pm	Location of Meeting: Family Involvement Center (FIC) 1430 E. Indian School Road, Suite 110 Phoenix, AZ 85014																																																												
Co-Chairs: Wendy Cholfin, Magellan of Arizona Toni Issadore, Family Involvement Center Notes: Don VandenBrul Spanish Interpretation: Mario Barajas																																																													
Attendees: <table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">Liesel Rodenkirk</td> <td style="width: 25%;">Don VandenBrul</td> <td style="width: 25%;">Jim Dunn</td> <td style="width: 25%;">Kelly Garrigan</td> </tr> <tr> <td>Terri Kang</td> <td>Sue Romero</td> <td>Teresa Cromer</td> <td>Michelle Runion</td> </tr> <tr> <td>Lillian Armstrong</td> <td>Kristin Nesley</td> <td>Patti Ritchie</td> <td>Traci Brown</td> </tr> <tr> <td>Tracey Olsen</td> <td>Alina Cisneros</td> <td>René Kuehne</td> <td>Gary Brennan</td> </tr> <tr> <td>Mary Robson</td> <td>Stephanie Erickson</td> <td>Elizabeth Castaneda</td> <td>Lisa Barrett</td> </tr> <tr> <td>Karn Jack</td> <td>Louis Golland</td> <td>Pam Martineau</td> <td>Wayne Warren</td> </tr> <tr> <td>Mario Barajas</td> <td>Kandy Luty</td> <td>Les Martineau</td> <td>Toni Issadore</td> </tr> <tr> <td>Luz Camacho</td> <td>Heidi Obbs</td> <td>Norri Zalcharchuk</td> <td>Sharon Osweiler</td> </tr> <tr> <td>Don Erickson</td> <td>Valarie Klein</td> <td>Minerva Serrano</td> <td>Wendy Cholfin</td> </tr> <tr> <td>Pat Henry</td> <td>Leon Lead</td> <td>Paula Carrillo</td> <td>Allen Ward</td> </tr> <tr> <td>Elaina Gallagher</td> <td>Shannon Gamache</td> <td>Elisa Garcia</td> <td>Krista Long</td> </tr> <tr> <td>Rosie Perez</td> <td>Misty Pearson</td> <td>Gena Pontious</td> <td>Paula Carson</td> </tr> <tr> <td>Denise Baker</td> <td>Dean Baker</td> <td>Tom Hamblin</td> <td>Michael Donnelly</td> </tr> <tr> <td>Alisha Hartley</td> <td>Elizabeth Rinaldo</td> <td>Tandra Grill</td> <td></td> </tr> <tr> <td>Imelda Hartley</td> <td>Bobby Avina</td> <td></td> <td></td> </tr> </table>		Liesel Rodenkirk	Don VandenBrul	Jim Dunn	Kelly Garrigan	Terri Kang	Sue Romero	Teresa Cromer	Michelle Runion	Lillian Armstrong	Kristin Nesley	Patti Ritchie	Traci Brown	Tracey Olsen	Alina Cisneros	René Kuehne	Gary Brennan	Mary Robson	Stephanie Erickson	Elizabeth Castaneda	Lisa Barrett	Karn Jack	Louis Golland	Pam Martineau	Wayne Warren	Mario Barajas	Kandy Luty	Les Martineau	Toni Issadore	Luz Camacho	Heidi Obbs	Norri Zalcharchuk	Sharon Osweiler	Don Erickson	Valarie Klein	Minerva Serrano	Wendy Cholfin	Pat Henry	Leon Lead	Paula Carrillo	Allen Ward	Elaina Gallagher	Shannon Gamache	Elisa Garcia	Krista Long	Rosie Perez	Misty Pearson	Gena Pontious	Paula Carson	Denise Baker	Dean Baker	Tom Hamblin	Michael Donnelly	Alisha Hartley	Elizabeth Rinaldo	Tandra Grill		Imelda Hartley	Bobby Avina		
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Introductions	<p>Tonight's meeting participants stated their names and professional/family affiliations and then reviewed the minutes from the meeting of September 28, 2011. One name change was made. Toni Issadore from the Family Involvement Center asked for a show of hands from first time visitors. There were twelve new visitors at this meeting. Please let Magellan know if you see any other changes that need to be made to the minutes in order to ensure accuracy. Minutes from previous meetings can be found on the Magellan website</p>																																																												

	<p>www.magellanofaz.com.</p> <p>Toni Issadore mentioned to the meeting participants that the next meeting will be held on December 14, 2011.</p> <p>The December meeting will focus on Birth to 5, Best for Babies initiative Wendy Cholfin and Lillian Armstrong will co-facilitate this meeting.</p>
<p>Updates, Announcements, Updates, and Information Sharing</p>	<p>The November Family Involvement Center Calendar of Events is available for pickup at today's meeting.</p> <p>The next Applied Suicide Intervention Skills Training (ASIST) at the Family Involvement Center will be co-facilitated by Toni Issadore from FIC and Chris Gonzalez from Hope Lives on December 29 and 30. Training is from 8:30- 5 pm It is limited to 25 participants, there is no child watch planned. A parent did ask if child watch would be available to parents who were interested in attending. Toni agreed to check to see if childwatch can be arranged. Please call Kelly Garrigan at (602) 412-4080 if you are interested in registering.</p> <p>The next Book Club is being held on December 1, 2011 at the Barton Barr library from 6:30 to 800 pm The book being discussed is <u>The Rules of the Tunnel</u> by Ned Zeman. Ned is a journalist who decides to profile himself as his next assignment. Rene Kuehne won a copy of the book at tonight's drawing and was encouraged to attend the discussion. The book club's focus is to address attitudinal bias and stigma. If you are interested in attending please RSVP by contacting Kelly Garrigan at (602) 412-4080.</p> <p>Terri Kang from Magellan gave an update about the Magellan Children's System of Care. The Division of Behavioral Health Services has approved Magellan's Children's System of Care. The plan contains 5 goals.</p> <p>The first goal is an increase in the percentage of children who live with their families, keeping them at home instead in out of home placements. The subcategory goals for this main goal are (i) supporting the High Needs Case Manager, (ii) expanding use of best practices in different treatment settings, (iii) improving and targeting assessment and service planning, and (iv) increasing youth and family roles in working with families.</p> <p>The second goal is to increase the percentage of youth who experience educational success. This goal will involve collaboration with schools.</p> <p>The third goal is to increase the percentage of youth who successfully transition to adulthood.</p> <p>The fourth goal is to decrease youth substance abuse by enhancing prevention services as well as treatment and emphasizing early intervention treatment.</p> <p>The fifth goal is to decrease rates of youth suicide completion. There is a strong Magellan initiative in this area especially with adults. This goal is part prevention and part treatment. It involves extensive use of natural and</p>

	<p>informal supports.</p> <p>Terri also announced that Magellan won a SAMHSA (The Substance Abuse and Mental Health Services Administration) grant on behalf of four agencies who have exhibited best practices in the community regarding adolescents with substance abuse issues who have interaction with the juvenile justice system. The grant targets services for this group. There are disparities in terms of race and ethnicity. The grant also targets those disparities and works to decrease the recidivism in those ethnic and race groups. This has resulted in a 30% recidivism rate. It is very low for these groups. The four agencies are Native American Connections, Community Bridges, Touchstone, and Jewish Family and Children's Services.</p> <p>Denise Baker talked about the first Suitcase Drive at Child and Family Support Services. It is designed to provide suitcases for youth who are being moved into or out of foster care. The drive ends on November 20, 2011. Call Leilani at (480) 593-2198 for more information.</p>
<p>Presentation CFAP Meeting Format</p>	<p>Louis Galland, Magellan's Senior Interagency Liaison, spoke about the upcoming October 30, 2011 Autism Walk at Tempe Town Lake. Magellan is sponsoring a walk team.</p> <p>Tonight's presentation on the Division of Developmental Disabilities (DDD) was introduced by Wendy Cholfin from Magellan and features Louis Galland, Lisa Cavazos-Barrett, District Program Manager, and Theresa Cromer, Intake Supervisor, with the Division of Developmental Disabilities.</p> <p>Tonight's presentation began with a definition of Developmental Disability. It is any disability developed during childhood which impacts on the person's normal development. It is not meant to define a whole person, but is just one characteristic of a person, just as being right-handed or wearing glasses. Disabilities may occur for many reasons and must occur before age 18. Ages 0-3 involve early intervention, 3-6 are at risk and children older than age 6 must evidence at least one of four types of developmental disability. They are a cognitive disability, cerebral palsy, epilepsy or autism.</p> <p>Cognitive disabilities impact the ability to learn, involve a low IQ. They occur before age 18. Mental Illness impacts mood and emotions, can involve a low or high IQ, and can occur at any age. Cognitive disabilities, formerly known as mental retardation, affect the way a person acquires and processes information. The IQ of the person is below 70 and there are limitations in adaptive behaviors.</p> <p>Autism is a brain disorder that begins in early childhood and affects three areas of development: communication, social interaction, and creative or imaginative play. Some or all symptoms can occur. The autism spectrum includes autism, pervasive developmental disorder, Aspergers and others. The only accepted diagnosis is DSM 299.0</p> <p>Cerebral palsy is not a cognitive disability. It involves the inability to fully control muscle and motor function.</p>

There is no effect on the brain. The symptoms include muscle tightness, involuntary movements, difficulty in swallowing and more.

Epilepsy is a neurological condition that results in seizures. Seizures alone do not mean a person has epilepsy. The seizures must be repetitive. Epilepsy is treatable.

Any one of those developmental disabilities can result in a child being eligible for services. In addition, there are various independent living issues, known as life domains, which can also affect eligibility. These include self-care, mobility, and other factors. Intake specialists from DDD determine the eligibility of a child for services. In order to be considered for eligibility a person must apply voluntarily, be a resident of Arizona, have a documented developmental disability, cooperate with Arizona Long Term Care, be limited in at least 3 of the 7 life domains, and begin showing signs of the disability before age 18.

Specialized DDD units exist for Birth – age 3, children in foster care and other areas.

Eligibility is reviewed at age six and at age 18. It may also be reviewed at any time when there is a change in functionality. For example, when epilepsy is fully controlled.

There are three types of eligibility. The first is Division Eligible Only (DD-Only) which provides only case management services and no long term care. The second is Target Support Coordination which is similar to case management services. Those individuals are eligible for a health plan through AHCCCS and are Social Security eligible. Their services include a Support Coordinator who serves as a case manager. The final eligibility is ALTCS-Eligible. Their services involve the Arizona Long-Term Care System as well as access to services provided in the other two plans. No services at any level can be provided without a plan that documents an individual needs. Home and Community Based Services (HCBS) provides respite, habilitation (life skills), and attendant care. It also provides Day Treatment and Training and other services.

Tonight's program ended with questions from the attendees.

Q: How can the Intelligence Quotient (IQ) score rise above the qualifying IQ?

A: It might have been the score in one category of testing.

Q: What is the appeals process?

A: There is a written grievance process. There is a state ombudsman and a Magellan ombudsman. There is a chain of command at DDD. There is a Magellan representative for DDD.

Q: How are families notified of a decision?

A: A multilingual response is available.

Q: What is the Human Rights Committee?

A: There are seven members of the Maricopa County Committee. They review all incident reports. They look for human rights violations or trends.

Q: What about reinstatement to services?

A: Eligibility can be reevaluated at any time.

Q: What about the shortage of Quality In-Home Providers?

A: DDD works closely with Magellan to address the behavioral health part with support and training and by using all available resources.

Q: How do we address the issue of DDD providers and behavioral health information?

A: Magellan and DDD are working on providing better training and collaboration to avoid abuse of front line staff. They look at each case to see who the best provider for an individual is. Is it Magellan or DDD and it must not be done as a front line conversation.

Q: What happens with a child who assaults a therapist and loses the ability to meet with a therapist?

A: When a therapist cannot provide help because of aggressive behavior, Magellan or the provider should seek other supports to put in place to facilitate therapy.

Q: What is Advanced Ratio?

A: An individual's behavior may require one on one service and may include multiple agencies such as DDD and behavioral health providers. This results in an advanced ratio.

Next Meeting: Wednesday, December 14, 2011, 5:30-7:30pm

Family Involvement Center

Topic: Best for Babies Initiative

If you would like to receive the monthly meeting agenda and minutes, please sign up on the appropriate sheet at the CFAP registration desk.