

Serious Occurrence:

(A.A.C. R9-20-601 and R9-20-202) Any of the following that occurred on the premises or during a licensee sponsored activity off the premises that required medical services or immediate intervention by an emergency response team or a medical practitioner:

- a. A serious injury, or any significant impairment of the physical condition of the behavioral health recipient as determined by qualified medical personnel. This includes, but is not limited to, burns, lacerations, bone fractures, substantial hematoma, and injuries to internal organs, whether self-inflicted or inflicted by someone else;
- b. A medication error or an adverse reaction to a medication;
- c. Suspected or alleged abuse, neglect, or exploitation of the behavioral health recipient or a violation of the behavioral health recipient's rights under [R9-20-203\(B\)](#) or [\(C\)](#);
- d. Food poisoning possibly resulting from food provided at the agency or during a licensee-sponsored activity off the premises;
- e. An unauthorized absence from a residential agency or an inpatient treatment program;
- f. A physical injury that occurred as the result of a personal or mechanical restraint;
- g. A behavioral health recipient's death; or
- h. A behavioral health recipient's suicide attempt.