

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Magellan is pleased to announce that after several months of deliberation and meetings with IT, Security and Compliance, Magellan's Web application will now feature an enhanced search function, which uses the last four digits of recipients SSN. Please be advised that there are restrictions and logic to help prevent any privacy breaches that include, collecting only the last four (4) digits of the SSN, which will NOT display to the user when they key it or with the returned results.

The implementation of the search tool will occur tomorrow Thursday, May 21.

Below you for your convenience, you will find the application notice that will be displayed in the Web application tomorrow.

Web Application Notice:

On May 21, 2009, Magellan implemented a change to the *Search for a Member* screen for *Submit an Intake Online*.

- Under Option 2 on the *Search for a Member* screen, new search criteria have been added to search for a consumer using the last four digits of his or her Social Security Number.
- In addition, the last four digits of the Social Security Number must be used with other search criteria.
- A Social Security Number is not required during intake and may not be available for all consumers.

On May 21, 2009, Magellan implemented a change to the *Roster Search* screen for *Search State Roster*.

- On the *Roster Search* screen, new search criteria have been added to search for a consumer using the last four digits of his or her Social Security Number.
- In addition, the last four digits of the Social Security Number must be used with other search criteria.
- A Social Security Number is not required during intake and may not be available for all consumers.

We hope you find the search feature effective and useful.

Thank you.

