

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Please be advised that the provider communication sent today May 26, titled "Information Regarding Demographic Household Income" contained an incorrect date. Magellan has corrected the error. To view the correct date and original communication, please see below. The change is noted in **bold**.

Thank you.

Dear Provider,

Magellan has identified that there is some confusion regarding the value that should be submitted on the demographic with regard to household income. Below is the current DUG (Demographic Data User Guide) field description:

Refers to the gross monthly family income. Family household consists of the income of immediate family members, i.e. spouse, to spouse, parent to child or adoptive child but not step parent to stepchild or grandparent to grandchild. Do not count earned income of students less than 19 years of age.

Example:

A client earns \$300 per month and the client's spouse earns \$235 per month. **Enter 000535**

This field was added on August 1, 2003. Many providers have identified that their systems are submitting the gross annual income for the BHR. Magellan is actively using the data supplied in the demographic to make business decisions and due to the confusion; it is affecting the validity of the data significantly.

Magellan would like to request that providers check their current data collection processes and ensure that they are in compliance with the current data definitions as described in the most recent DUG. The DUG is available online at www.azdhs.gov/bhs/provider/ddsug.pdf.

Thank you for your cooperation.

