

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

On Tuesday, May 26, 2009, Magellan sent a provider communication titled, "Information Regarding Demographic Household Income." This communication was in regards to the Household Income Demographic field specification per the current DUG (Demographic Data User Guide). Magellan IT with the help of our provider network has identified that our current EDI/Web transaction process and the published Magellan specifications for Household Income are in error.

Below you will find an extract from the most recent EDI specifications for the Household Income field. Please note that per the DUG this is incorrect. Before we can accept the correct income data from the provider network, Magellan needs to update our system.

Extract:

50	Household-Income	Numeric	3	EA1013	Y (2)	Gross Annual Income of household of the client (this amount is thousands)	Must be three digits between the values of 000 and 999. Example - 4 would equal (\$4000)	BOTH
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To ensure we can update our systems in efficient manner, please refrain from modifying your systems, including sending data in the DUG format until we notify you with further details and instructions. We would like to encourage you to begin developing and testing the programming in your systems to meet the corrected DUG requirement for the submission of Household Income.

Thank your patience as we work to update our systems.

