

General Provider Communication

*Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.*

Dear Provider,

Please be advised that the Arizona Department of Health Services (ADHS) will not be able to process any batch files Friday, June 19, 2009, due to a data center refresh. ADHS anticipates that their production system will be taken off line mid afternoon on Friday, June 19. Please note that CIS, OGA, CRSG and IRS will not be available until Monday, June 22, 2009.

With this in mind, Magellan will not be processing any transactions files with ADHS Friday, June 19. We ask that you refrain from submitting your files June 19 and wait until Monday, June 22, to submit files to us electronically

Should you encounter any connection problems on Monday, June 22, please call Magellan in your normal fashion.

Thank you.

