

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

Magellan Health Services of Arizona would like to remind providers about coordination of care and fiscal responsibility for behavioral health services for persons eligible and enrolled with the Arizona Long Term Care Services/Elderly or Physically Disabled (ALTCS/EPD) program.

As outlined in the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition section 3.17, once a person is determined eligible and enrolled with the ALTCS/EPD program, the behavioral health provider is not to submit claims/encounters for TXIX covered services to the RBHA. Services and payment for TXIX covered behavioral health services must be coordinated with the ALTCS/EPD plan. The RBHA remains responsible for non-TXIX covered services for persons with serious mental illness. For persons with serious mental illness receiving residential treatment services, the Magellan residential team will notify providers when a person is enrolled with ALTCS/EPD.

As such, Magellan will be denying encounters/claims for TXIX covered behavioral health services for people enrolled with ALTCS/EPD as of the effective date of the ALTCS/EPD enrollment.

Please refer to the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition, Section 3.17 Transition of Persons for additional information related to coordination of care and transitioning care to the ALTCS/EPD program.

Thank you.

If you have questions about this notice, please contact your assigned provider relations liaison.

