

**PROVIDER NOTICE:**  
**Provider Manual Revision**

Maricopa County Regional Behavioral Health Authority  
Magellan Health Services of Arizona, Inc.

## *Provider Notice*

### **Excessive Heat Watch**

**Date:** July 9, 2009

**Notice number:** 74

In accordance with ADHS/DBHS guidelines, providers are required to comply with the updated policies and procedures presented in provider notices. Where applicable, this information is incorporated into the ADHS/DBHS Provider Manual, Magellan Health Services of Arizona Edition. The full provider manual and provider notices are available at the [For Providers](#) area of Magellan's Web site, [www.MagellanofAZ.com](http://www.MagellanofAZ.com).

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The Arizona Department of Health Services/Division of Behavioral Health Services (ADHS/DBHS) has notified Magellan Health Services of Arizona of the National Weather Service's (NWS) **issuance of an excessive heat watch**. Temperatures are expected to hit 115 degrees this weekend. The heat watch is issued when conditions are likely to result in a life-threatening heat emergency within the next 24 to 48 hours. In response to this notice please have outreach staff assist homeless recipients in obtaining water, hats, sunscreen and shade due to the excessive heat. In addition, please implement the following activities as needed:

- **Increase outreach efforts and contact outreach teams as applicable**
- **Increase surveillance efforts pertaining to heat-related deaths and injuries**
- **Document all actions taken regarding outreach and contact (e.g., checking thermostats during home visits)**
- **Post and distribute heat warnings and guidance materials at all service locations (ADHS/DBHS brochures), create site specific fliers for recipients as needed**

The Maricopa Association of Governments has set up a series of water hydration stations and refuge locations throughout Maricopa County. Please click [HERE](#) to access a printable map with those locations for the recipients you serve.

For additional resources, please click [HERE](#) to access Magellan of Arizona's 2009

**Heat Plan.** You may also refer to the Magellan of Arizona Web site at [www.MagellanofAZ.com](http://www.MagellanofAZ.com) (Programs and Services tab, Heat Plan) for more information.

*If you have questions about this notice, please contact the Don McClanahan, emergency preparedness administrator for Magellan, at (602) 652-5915 or at [DMcClanahan@MagellanHealth.com](mailto:DMcClanahan@MagellanHealth.com).*

