

General Provider Communication

*Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.*

Dear Provider,

We're excited to notify you that Magellan of Arizona has selected People of Color Network (PCN) to become the RBHA's third adult provider network organization (PNO) and Partners in Recovery (PIR) as the fourth and final PNO.

People of Color Network

As an established children's PNO in Maricopa County, PCN brings strong network experience and resources to the table. Having PCN assume a broader role in caring for adults with serious mental illness will allow increased vertical integration for recipients transitioning from the children's system to the adults' system. PCN currently has agencies in their network that provide services to adults, and they have hired two senior management staff with extensive experience in the adult system to assure superior supervision and leadership.

Although PCN serves everyone, they bring significant understanding of how to provide support to people within the context of race and ethnicity. This expertise will be a great asset to providing culturally competent care and reaching out to underserved populations in our community with a strong focus on recovery and resiliency.

PCN visited clinics and chose the set with highest needs, including Centro Esperanza, East Phoenix, Washington House and 1300 North Central. PCN will inherit sites with strong and proven leadership, and Magellan will continue to work closely with PCN to assure high-quality operations and clinical care. The four clinics will join PCN by the end of the summer.

Partners in Recovery

Even the name of this new organization aligns with the future and values of DBHS and Magellan of Arizona around the vision of the adult system of care. Their mission embodies the community integration, local neighborhood penetration, voice and participation, and real-life outcomes focus that the RBHA has been integrating into the care we provide. These approaches are backed up by extensive expertise and a national reputation for pioneering peer services and recovery-based programs.

Three community organizations have joined together to form PIR: Recovery Innovations of Arizona, the Marc Center, and Jewish Family and Children's Service; they bring to the adult system over 130 years of combined experience and a robust infrastructure. PIR emerged from the belief that individuals and family members have a right to a range of choices and a place at the table in the behavioral health system. Every aspect of their organizational values, design and operations carefully consider the role of recipients and opportunities for choice, including soliciting feedback from current individuals served and their families on what the organization should look like and how their voice should be represented.

Metro Center, East Mesa, Gateway, West Valley and Wickenburg will join PIR over the next three months. Everyone at the selected clinics will be joining a dynamic organization with more than 1,400 combined employees across Arizona and a drive to achieve high-quality clinical outcomes through the implementation of innovative best practices.

I'm excited to write another chapter in Magellan of Arizona's system transformation effort and thrilled to have partners like PCN and PIR as we move into the future of the behavioral health system in Maricopa County. Four adult PNOs will provide choice that has never before been available.

Sincerely,

Richard Clarke
CEO
Magellan of Arizona

