

General Provider Communication

Maricopa County Regional Behavioral Health Authority
Magellan Health Services of Arizona, Inc.

Dear Provider,

As you may know, it is extremely important to ensure that recipients who are eligible for Title XIX (19) and Title XXI (21) benefits are properly identified in the system. Please be aware that this is primarily controlled by the data you supply on the intake and demographics. Two data elements that are critical to identifying the recipients AHCCCS eligibility are the:

- AHCCCS ID
- Social Security Number (SSN)

These data elements are the primary drivers that link a newly or previously enrolled recipient to AHCCCS eligibility. In addition, a number of other key data elements are essential in accurately matching AHCCCS. These include first name, last name, DOB and sex/gender.

Magellan of Arizona wants to remind providers that whenever you submit an intake or demographic, **the information above should always be supplied** unless the recipient truly does not have one of these identifiers. **While the SSN and AHCCCS ID fields are not required, it does not mean it is appropriate to leave the field blank when the information is available.**

Thank you in advance for your attention to this matter. Supplying this information at every opportunity allows Magellan to ensure that our recipients receive all the services they are entitled.

Thank you.

