



RBHA QI Committee Fact Sheet

Committee Name: Inter-agency Committee (IAC)

Description: The IAC Committee coordinates communication and activities between the Magellan Service Center and community-based social service agencies. The IAC acts as a liaison between the QIC and these agencies to ensure their feedback is considered and incorporated during the QI process.

Committee Members:

- Internal Members:
 - Chief Recovery and Resilience Officer (chair)
 - Customer Service Director
 - Chief Quality Officer
 - Director of Cultural Competency
 - Director Network Development (Children's, SMI and GMHSA)
 - Community Exchange Manager
 - External Members:
 - Service recipients and/or family members* (three TBD)
 - Stakeholders and/or community members (two TBD)
 - PNO/CRN/QSP provider representative
 - Representatives from community social service agencies (three TBD)
- * Stipend, eligible committee member: \$35

Meeting Date/Time: TBD

Frequency: Minimum Quarterly

Length of Meeting: One hour

Required Meeting Materials: Agenda and minutes

Goals: What is the purpose of this meeting?

- Coordinate communication and activities between Magellan and community-based social service agencies.
- Host community agency informational events (semi-annually)
- Identify community resources and build and maintain database (Community Exchange Resource Page)

Objectives: What tasks will occur to accomplish the goals?

- Oversee and provides input into communications and coordination between different agencies in the RBHA delivery system

Outcomes- Success will be measured by:

- The number of communications and activities between Magellan and community-based social service agencies