



RBHA QI Committee Fact Sheet

Committee name: Network Strategy Committee (NSC)

Description: This committee reviews and makes recommendations related to network development and network expansion, responds to provider terminations, availability and accessibility issues, plans for short, and long-term needs from the larger provider community and within the PNOs and CRN.

Committee members:

- Internal members:
 - Chief of Network Services Officer (co-chair)
 - Network Management Administrator
 - Network Development Administrator (chair)
 - Chief Quality Officer
 - Chief Clinical Officer
 - Customer Service Director
 - External members:
 - Service recipients and/or family member* (three TBD)
 - Stakeholder and/or community member (two TBD)
 - PNO/CRN/QSP provider representative
- * Stipend, eligible committee member: \$35

Meeting date and time: TBD

Frequency: Quarterly

Length of Meeting: One hour

Required Meeting Materials: Agenda and minutes

Goals: What is the purpose of the NSC meeting?

- To review and make recommendations regarding network development and network expansion, and respond to provider availability and accessibility issues.

Objectives: What tasks will occur to accomplish the goals?

- Participate in the development of the annual adult system of care plan and the annual network analysis.
- Review SCA data to identify trends and potential network gaps and make recommendations for action.
- Review unmet needs data and available QI metrics to identify trends and potential network gaps, make recommendations for action and review development initiatives
- Review of annual reports to ensure access standards, as defined by the Arizona Department of Health Services, Division of Behavioral Health Services (ADHS/DBHS) for each identified in plan service is met.
- Strive to maintain a culturally competent and diverse network to meet the needs of the membership.
- Track efforts to develop and expand the provider network as defined by the adult system of care plan
- Review service recipient and stakeholder satisfaction survey annual results.
- Review of and comment on the written standards for accessibility of services and availability of providers.

Outcomes - Success will be measured by the:

- Development of the annual adult system of care plan
- Recommendations for network expansions
- Number of recommendations for development initiatives
- Number of provider availability and accessibility issues reviewed