



## RBHA QI Committee Fact Sheet

**Committee name:** Quality Improvement Committee (QIC)

**Description:** Reports to the Governance Board and is also accountable to the Magellan National Quality Committee (NQC.) The QIC is responsible for oversight of quality improvement (QI) within the service delivery system. The QIC monitors quality improvement and system performance in accordance with quality improvement information sources and establishes and provides oversight of performance improvement activities.

**Committee members:**

- Internal members:
    - Chief Quality Officer (chair)
    - Chief Medical Officer (chair)
    - Chief Clinical Officer
    - Chief Administrator Officer
    - Chief of Child and Youth Services
    - Director of Learning
    - Chief Clinical Officer
    - Chief Systems Transformation Officer
    - Utilization Management Director
    - Director of Pharmacy
    - Director of Cultural Competency
    - Chief Recovery and Resiliency Officer
    - Adults with SMI Advisory Committee
    - Child/Adolescent Advisory Committee
    - Adults with General Mental Health Substance Abuse Advisory (GMHSA) Committee
    - Prevention Manager
    - Ombudsman
    - Network Development Administrator
    - Chief Network Operations
    - Fraud and Abuse Manager
    - Other Ad Hoc Committees
  - External members:
    - Service recipients and/or family member\* (three TBD)
    - Stakeholder and/or community member (two TBD)
    - PNO/CRN/QSP provider representative
- \* Stipend, eligible committee member: \$35

**Meeting date and time:** TBD

**Frequency:** Monthly

**Length of meeting:** Two hours

**Required Meeting Materials:** Agenda and minutes

**Goals:** What is the purpose of the QIC meeting?

- To identify and review quality of care and service issues while providing an opportunity for providers, consumers and other relevant stakeholders to have input into the QI program.

- To provide ongoing monitoring of all RBHA committees activities, reports and documents.

**Objectives:** What tasks will occur to accomplish the goals?

- Develop and approve the RBHA QI program description and annual QI work plan on yearly basis, and submit these to the NQC.
- Review and analyze care and service performance measures as identified in the annual QI work plan.
- Develop and oversee quality initiatives as appropriate.
- Prepare QI work plan updates.
- Identify, design and monitoring quality improvement activities (QIAs, QIPs and PIPs).
- Approve and oversee policy implementation at the RBHA level.
- Oversee the activities of all committees and provide coordination between departments in the QI structure.
- Develop and approve the annual RBHA QI program evaluation and submit it to the corporate QI department for review and approval by the NOC.
- Obtain provider and members input through its advisory groups.

**Outcomes** - Success will be measured by the:

- See Program Evaluation