



RBHA QI Committee Fact Sheet

Committee name: Quality of Care Committee (QCC)

Description: Reviews quality of care indicators as specified in the DBHS UM/QM plan. The QOC recommends clinical performance improvement initiatives to the QIC and assists with implementation of initiatives and stakeholder education.

Committee members:

- Internal members:
 - Chief Clinical Officer (chair)
 - Chief Quality Officer (co-chair)
 - Chief Medical Officer
 - External members:
 - Service recipients and/or family member* (three TBD)
 - Stakeholder and/or community member (two TBD)
 - PNO/CRN/QSP provider representative
- * Stipend, eligible committee member: \$35

Meeting date and time: TBD

Frequency: Monthly

Length of meeting: One hour

Required meeting materials: agenda and minutes

Goals: What is the purpose of the QCC meeting?

- To review quality of care indicators as specified in the DBHS UM/QM plan.
- To make recommendations of clinical performance improvement initiatives to the QIC.
- To assist with implementation of initiatives and stakeholder education.

Objectives: What tasks will occur to accomplish the goals?

- Increase collaboration with practitioners and providers who are serving enrollees.
- Review and comment on RBHA QI program, including a description of the program and reports on progress in meeting goals.
- Review and comment on the written policies, procedures and standards for credentialing and re-credentialing activities, including site visits and treatment record reviews.
- Review service recipient and stakeholder satisfaction survey annual results.
- Review and discuss any continuity and coordination of care initiatives for both mental health and medical.
- Review of and comment on the written standards for accessibility of services and availability of providers.

Outcomes – Success will be measured by the:

- Number of resolved quality of care concerns
- Number of recommendations of clinical performance improvement initiatives to the QIC
- Stabilization and/or improvement of reviewed quality indicators