



RBHA QI Committee Fact Sheet

Committee name: Utilization Management Committee (UMC)

Description: Responsible for oversight of clinical programs, adopting and implementing UM policies and standards established by Magellan, developing operational procedures consistent with policies, and approving and monitoring the UM program description and work plan.

Committee members:

- Internal members:
 - Chief Medical Officer (chair)
 - Chief of Clinical Operations (chair)
 - Utilization Review Director
 - Utilization Management Medical Director
 - Chief Quality Officer
 - External members:
 - Service recipients and/or family member* (three TBD)
 - Stakeholder and/or community member (two TBD)
 - PNO/CRN/QSP provider representative.
- * Stipend, eligible committee member: \$35

Meeting date and time: TBD

Frequency: Monthly

Length of meeting: One hour

Required meeting materials: Agenda and minutes

Goals: What is the purpose of the UMC meeting?

- To oversee Magellan's clinical programs.
- To adopt and implement UM policies and standards established by Magellan.
- To develop operational procedures consistent with policies.
- To approve and monitor the UM program description and work plan.

Objectives: What tasks will occur to accomplish the goals?

- Develop and approve the UM program description, medical integration plans and the RRCM program description annually, and submit to RBHA QIC and the UMC.
- Review and evaluate patterns of care and key utilization indicators.
- Approve and implement medical necessity criteria.
- Evaluate potential over and under utilization of services and address as appropriate.
- Evaluate consistency in use of medical necessity criteria.
- Oversee preventive program implementation.
- Oversee and monitor Recovery and Resiliency Care Management program.
- Oversee and monitor all delegated UM activities if appropriate.
- Oversee and monitor medical integration activities.
- Oversee Recovery and Resiliency Care Management Outcomes Project.

Outcomes - Success will be measured by the:

- Oversight of Magellan's clinical programs
- Number of UM policies and standards adopted and implemented
- Number of operational procedures developed consistent with the policies
- Approval and implementation of the UM program description and work plan